

# BBVA Group 4Q23

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### About BBVA



#### **BBVA's GLOBAL PRESENCE**

DECEMBER 2023



Countries

**Branches** >25 | 5,949 | 121,486

**Employees** 

**Active Customers** 

age of opportunity

**OUR PURPOSE** 

To bring the

to everyone



### FINANCIAL HIGHLIGHTS

DECEMBER 2023

Net attributable profit 12M23

CET 1 FL

12.67%

Total assets 775,558 M€ Deposits from customers

413,487 M€

Loans and advances to customers (gross)

388,912 M€



### **DIGITAL CAPABILITIES**

DECEMBER 2023

**CUSTOMERS** 

Mobile C.

52.8 M

#### **DIGITAL SALFS**

Units

PRV<sup>1</sup>

79%

63%



### SUSTAINABLE DEVELOPMENT AND DIRECT CONTRIBUTION TO SOCIETY

Sustainable Business 2025 Target

Between 2018 and 2025

Committed to Social **Programs** 

Between 2021 and 2025

(1) Product Relative Value as a proxy of lifetime economic representation of units sold.

### About BBVA

**Our Purpose** 

### To bring the **age of opportunity** to everyone



**Our Values** 



Customer comes first



We think big



We are one team

#### **Strategic Priorities**



Improving our clients' financial health



Reaching more clients



The best and most engaged team



Helping our clients transition towards a sustainable future

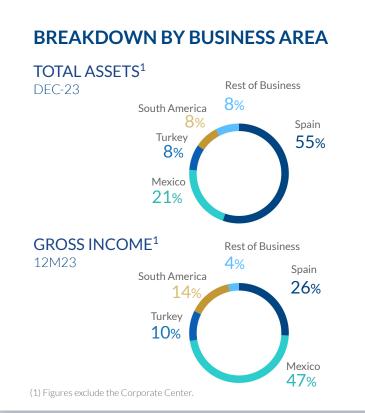


Driving operational excellence



Data and Technology

### A well-diversified footprint with leading franchises





(2) Loan market share as of Nov'23, except Colombia as of Oct'23, and Turkey as of Dec'23. Ranking among peer group. Turkey among private banks.

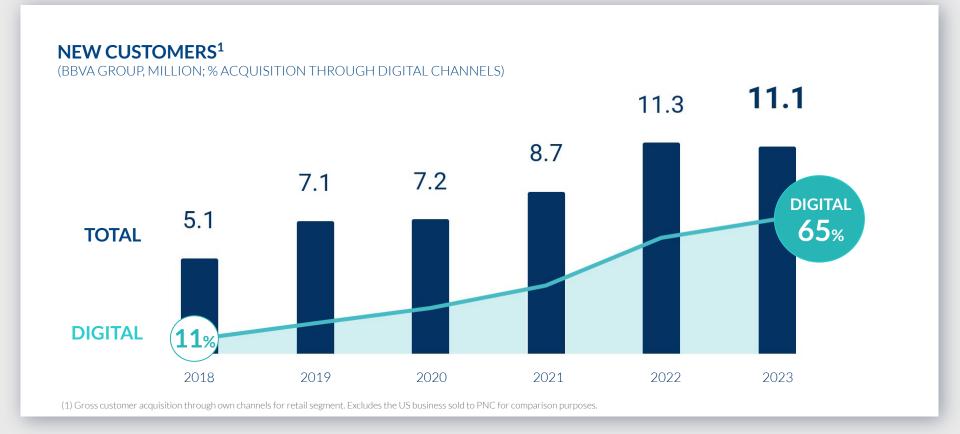
### 2023 key messages

1	STRONG CORE REVENUES AND ACTIVITY GROWTH	<b>CORE REVENUES</b> (NII+FEES) +27.0% vs. 2022	<b>TOTAL LOAN GROWTH</b> <sup>1</sup> + <b>7.6</b> % vs. DEC 2022
2	LEADING AND IMPROVING EFFICIENCY WITH POSITIVE JAWS	EFFICIENCY RATIO 41.7%	- <b>370</b> BPS. vs. 2022
4	SOLID ASSET QUALITY TRENDS, ALIGNED WITH OUR EXPECTATIONS	COST OF RISK (YTD)  1.15%	
	STRONG CAPITAL POSITION ABOVE OUR TARGET	<b>CET1 FL 12.67</b> % vs. 11.5%-12% TA	RGET RANGE
5	SOUND PROGRESS IN THE EXECUTION OF OUR STRATEGY	NEW CUSTOMERS ACQUIRED  11.1 MILLION IN 2023	<b>SUSTAINABLE BUSINESS €70</b> BILLION IN 2023

NOTE: Variations in constant €. (1) Performing loans under management excluding repos.



### Excellent customer growth driven by digital





### Expanding our activity and positive impact on society

LOAN GROWTH<sup>1</sup>

(Dec'23, YOY, CONSTANT €)

+7.6%

**INCLUSIVE GROWTH FINANCING** 

15.0 **MOBILIZED** IN 2023

140,000

**FAMILIES BOUGHT** THEIR HOME<sup>2</sup>

550,000

**SMEs AND SELF-EMPLOYED BOOSTED THEIR BUSINESS<sup>2</sup>** 

70,000

LARGER CORPORATES **INVESTED IN GROWTH3**  20 million

**PAYROLLS COLLECTED BY** OUR CLIENTS<sup>4</sup>



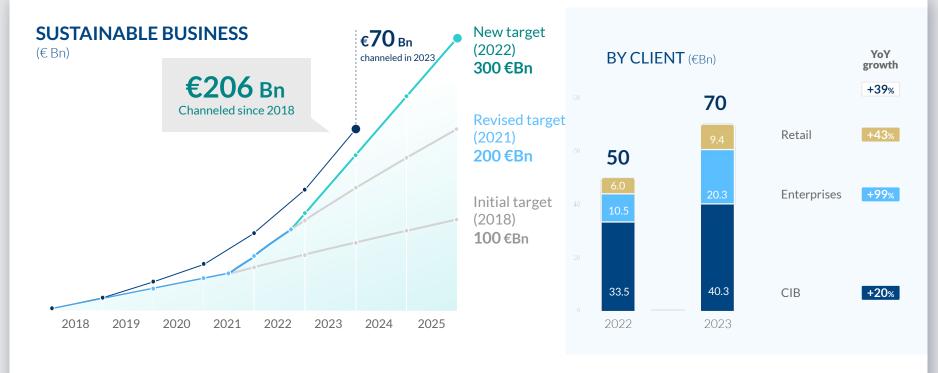








### Channeling sustainable business above the target path



Note: Sustainable business channeling is considered to be any mobilization of funds, cumulatively, in relation with activities, clients or products considered to be sustainable or promoting sustainability in accordance with internal standards and market standards, existing regulations, and best practices. It includes FMBBVA within retail segments.



# 4Q23 Results

### 4Q23 Profit & Loss

		Change 4Q23/4Q22		Change 4Q23/3Q23	
BBVA Group (€M)	4Q23	% constant	%	% constant	%
Net Interest Income	5,246	19	-2	0	-18
Net Fees and Commissions	1,694	36	28	11	1
Net Trading Income	753	231	180	45	14
Other Income & Expenses	-255	-40	-42	-71	-69
Gross Income	7,438	35	15	14	-7
Operating Expenses	-3,068	19	7	6	-7
Operating Income	4,370	48	21	19	-6
Impairment on Financial Assets	-1,225	33	23	8	1
Provisions and Other Gains and Losses	-213	571	276	187	169
Income Before Tax	2,932	47	15	19	-13
Income Tax	-799	25	-6	-8	-35
Non-controlling Interest	-75	n.s.	n.s.	n.s.	n.s.
Net Attributable Profit (reported)	2,058	57	32	26	-1

### **Business Areas**



#### **SPAIN**

(€M 12M23. CHANGE IN % vs. 12M22)

**OPERATING INCOME** 

**NET ATTRIBUTABLE PROFIT** 

4,743 €M

2,755 €M

	12M23	vs. 12M22
Net Interest Income	5,620	+48.9%
Net Fees and Commissions	2,164	+0.4%
Operating Expenses	-3,145	+8.4%
Operating Income	4,743	+47.7%
Impairment on Financial Assets	-651	+24.5%
Net Attributable Profit (ex non-recurring impacts) <sup>1</sup>	2,755	+47.5%

- Loan growth evolution the most profitable segments
- Solid core revenues, driven by customer spread
- Improvement of efficiency and asset quality in line with expectations



#### **MEXICO**

(CONSTANT €M 12M23. CHANGE IN % vs. 12M22)

**OPERATING INCOME** 

**NET ATTRIBUTABLE PROFIT** 

9,883 €M

5,340 €M

	12M23	vs. 12M22
Net Interest Income	11,054	+19.5%
Net Fees and Commissions	2,226	+24.0%
Operating Expenses	-4,384	+16.9%
Operating Income	9,883	+22.0%
Impairment on Financial Assets	-2,499	+33.7%
Net Attributable Profit	5,340	+17.1%

- Strong loan growth in both retail and wholesale segments
- Very positive evolution of core revenues driven by activity growth and spread improvement in the year
- Continuous improvement in the efficiency ratio

(1) Non-recurring results include the negative impact of 201M€ due to the agreement reached with Merlin for the purchase of 662 branches in Spain in 2Q22.

### **Business Areas**



#### TURKEY

(€M 12M23. CHANGE IN % vs. 12M22)

**OPERATING INCOME** 

**NET ATTRIBUTABLE PROFIT** 

1,581 €M

528 €M

	12M23	vs. 12M22
Net Interest Income	1,869	-28.4%
Net Fees and Commissions	998	+65.9%
Operating Expenses	-1,400	+31.9%
Operating Income	1,581	-25.1%
Impairment on Financial Assets	-118	-69.4%
Net Attributable Profit	528	+4.6%

- Growth of TL loan portfolio and recovery of foreign currency loan portfolio focused on export loans.
- Sound asset quality metrics.



#### **SOUTH AMERICA**

(€M 12M23. CHANGE IN % vs. 12M22)

OPERATING INCOME

NFT ATTRIBUTABLE PROFIT

2,397 €M

613 €M

Net Attributable Profit	12M23	vs. 12M22
Colombia	156	-35.5%
Peru	203	-1.2%
Argentina	132	-28.7%
Others <sup>1</sup>	122	+15.5%

- **Colombia:** Continued activity growth. NAP evolution affected by funding cost and higher impairments.
- Peru: Good evolution on core revenues income, offset by impairments growth.
- **Argentina:** Positive NAP contribution despite strong Peso depreciation.

(1) Other includes BBVA Forum, Venezuela, Uruguay and Bolivia.

### **Business Areas**

#### OTHER INFORMATION: CORPORATE & INVESTMENT BANKING

#### **BUSINESS ACTIVITY**

(CONSTANT €M CHANGE YTD)

#### **LENDING**

78 €Bn +2.5%

#### **CUSTOMER FUNDS**

58 €Bn +22.0%

#### **CLIENT'S REVENUE**

(CONSTANT €M CHANGE vs. 12M22)

4,190 €M +33%



Wholesale banking recurrent business<sup>1</sup>

% of revenues given by our relations with clients

#### RESUITS

(CONSTANT €M CHANGE vs. 12M22)

#### **GROSS INCOME**

4,804 €M +34.6%

#### **OPFRATING INCOME**

3,544 €M +42.6%

#### **NET ATTRIBUTABLE PROFIT**

2,253 €M +44.5%

- The world economy performed better-than-expected despite the turbulences faced along 2023 (a high-inflation environment; interest-rate tightening campaigns run by Central Banks; ongoing war in Ukraine and the beginning of the one in the Near East etc etc)
- Within this context, CIB kept a positive trend in activity despite of the difficulties caused by the excess of liquidity throughout the year...
- ... reached a record year in revenues, benefited by the markets volatility and a substantial Transactional business evolution and together with a better level of provisions, lead to an outstanding growth in NAP.

Note: CIB revenue and results figures do not include hyperinflation adjustments. (1) Client's revenue / Gross income.

### Takeaways

Creating value for our customers, shareholders, employees and society

Continued progress in the execution of our strategy centered on digitalization, innovation and sustainability

- Growing our franchises with industry-leading profitability and efficiency
- Significant increase of pay-out with a relevant cash dividend and a new share buy back program
- On track to achieve our ambitious 2021-2024 goals





## Annex

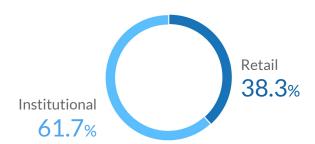
### BBVA had significant growth since 1995

#### **MORE THAN 165 YEARS OF HISTORY**

1995	Banco Continental (Perú) Probursa (Mexico)	2007 •	Compass (USA)	2016	•	Sale of CNCB's 1.12% (China) Sale of GarantiBank Moscow AO (Moscow)
1996	Banco Ganadero (Colombia) Bancos Cremi and Oriente (Mexico) Banco Francés (Argentina)	2008 •	Extended CNCB agreement (China)  Guaranty Bank (USA)	2017	-	Sale of CNCB (China) Acquisition of an additional stake in Turkiye Garanti
1997	Banco Provincial (Venezuela) B.C. Argentino (Argentina)	2010	New extension CNCB agreement (China) Turkiye Garanti Bankasi (Turkey)			Bankasi of 9.95% (Turkey) Agreement with Cerberus to transfer the Real Estate Business (Spain)
1998	Poncebank (Puerto Rico) Banco Excel (Brazil) Banco BHIF (Chile)	2011	Extension of Forum Servicios Financieros agreement (Chile) Credit Uruguay (Uruguay)	2018	•	Sale of the stake in BBVA Chile
1999	Provida AFP (Chile) Consolidar AFP (Argentina)	2012	Sale of BBVA Puerto Rico Unnim Banc (Spain)	2020	-	Bancassurance partnership with Allianz (España)
2000 •	Bancomer (Mexico)  Valley Bank (USA)  Laredo (USA)  Public takeover offer for Bancomer (Mexico)	2013	Sale of (Panama) Sale of pension business in Latam Sale of CNCB's 5.1% (China)	2021		Sale of BBVA Paraguay Sale of BBVA USA
2005 •	Granahorrar (Colombia) Hipotecaria Nacional (Mexico)	2015	Sale of CIFH's stake to CNCB (China) Sale of CNCB's 4.9% (China)	2022		Acquisition of an additional stake in Turkiye Garanti Bankasi of 36.12% (Turkey)
2006	Texas Regional Bancshares (USA) Forum Servicios Financieros (Chile) State National Bancshares (USA) CITIC (China)		Catalunya Banc (Spain) Acquisition of an additional stake in Turkiye Garanti Bankasi (Turkey)		 	
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### BBVA's shareholders structure (Dec.23)

# BBVA SHARES 5,838 MN # SHAREHOLDERS 742,194



	Shareholders		Shares	
NUMBER OF SHARES	Amount	%	Amount	%
Up to 500	315,389	42.5	58,447,373	1.0
501 to 5,000	334,638	45.1	592,992,044	10.2
5,001 to 10,000	49,539	6.7	347,292,314	5.9
10,001 to 50,000	38,423	5.2	733,832,231	12.6
50,001 to 100,000	2,720	0.4	185,938,321	3.2
100,001 to 500,000	1,228	0.2	218,487,412	3.7
More than 500,001	257	0.03	3,700,950,685	63.4
	742,194		5,837,940,380	

Note: In the case of shares kept by investors through a custodian placed outside Spain, only the custodian will be considered as a shareholder, which is who appears registered in the accounting record of book entries, so the number of shareholders stated does not consider those indirect holders.

### Organizational chart



Chief Executive Officer Onur Genc



Carlos Torres Vila

#### **BUSINESS UNITS**



CIB & Sustainability (1) Javier Rodríguez Soler



**Client Solutions David Puente** 



Country Monitoring (2) Jorge Sáenz-Azcúnaga



Country Manager Spain Peio Belausteguigoitia



Country Manager Mexico Eduardo Osuna



Country Manager Turkey Recep Bastug

#### **GLOBAL FUNCTIONS**



Finance Luisa Gómez Bravo



Global Risk Management Jaime Sáenz de Tejada

#### **TRANSFORMATION**



Engineering José Luis Elechiguerra



Talent & Culture Carlos Casas



Data Ricardo Martín Manjón

#### **STRATEGY**



Strategy & M&A Victoria del Castillo



Communications Paul G. Tobin



Senior Advisor to the Chair Juan Asúa

#### LEGAL AND CONTROL



María Jesús Arribas



**General Secretariat** Domingo Armengol



Regulation & Internal Control (3) Ana Fernández Manrique



Internal Audit (3) Joaquín Gortari

(1) Reporting to the CEO and to the Chair (for topics related to sustainability strategy and transformation). (2) Reporting channel to CEO for Argentina, Colombia, Peru, Venezuela and Uruguay, as well as monitoring of all countries, including Spain, Mexico and Turkey. (3) Reporting to the Board of Directors.

BBVA