

# Annual General Meeting **2021**

Carlos Torres Vila

Chairman

DDVA

Protect the health and safety

€35 million in donations

€11 million from clients and employees

Provide an essential service

BBVA

+45%

interactions with remote managers

Offer financial support

BBVA

€ 63 billion

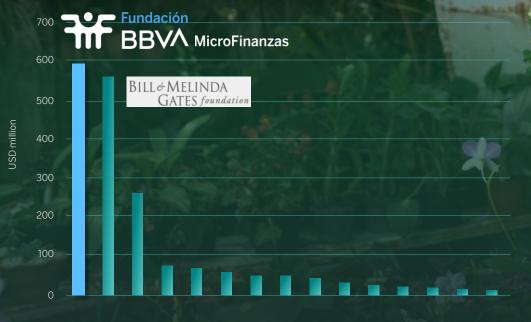
in **deferrals and financing**<sup>2</sup> **3 million**families and businesses

(1) Considering "My conversations" funtionality in Spain (dic20 vs dic19). (2) Includes loans that have been paid off and undrawn commitments.



# World leaders in development finance for gender equality

CONTRIBUTION TO GENDER EQUALITY, OECD (AVERAGE PER YEAR 2018-2019 BY FOUNDATION)



(1) OECD: "Development finance for gender equality"

#### The sanitary crisis has had a strong impact on economic growth in 2020



# We have advanced in key areas of our strategy

+56%

New customers acquisition through digital channels



€20,000 million

New sustainable financing



(1) Dow Jones Sustainability Index

#### Achieved ample strategic optionality with

the sale of BBVA USA



IMPORTANT
CAPITAL GENERATION

€8,500

milllion

## In 2021, we will increase shareholder distributions and recover our dividend policy

TARGET BUYBACK<sup>1</sup>

10% shares

**DIVIDEND POLICY**<sup>2</sup>

35-40% payout

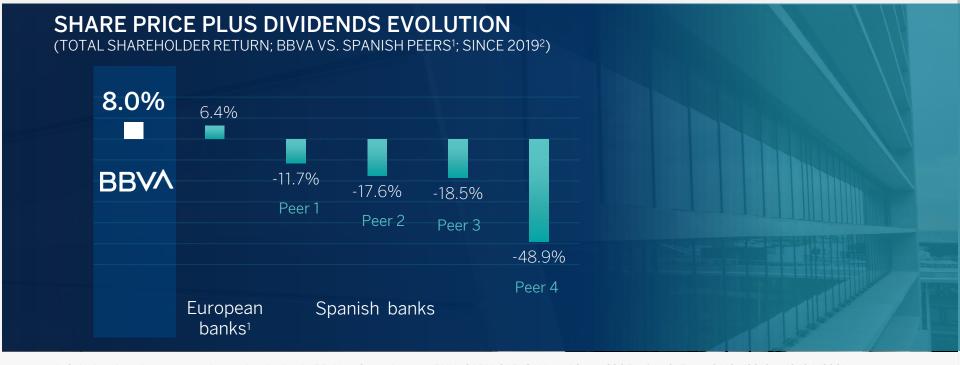


#### €5.9 cents per share<sup>3</sup> in April 2021

(1) Any potential repurchase of shares would, at the earliest, take place after the expected close of the BBVA USA transaction (expected for mid 2021). Any decision on a repurchase of ordinary shares would (i) require certain shareholders resolutions and supervisors approval and the lifting of the ECB recommendation on distributions to shareholders, and (ii) take into consideration share prices, among other factors. (2) Subject to shareholders and supervisors approval. (3) Includes dividend accrual of 5.9 Euro cents per share (gross) payable in April-21 subject to shareholders and supervisors approval. Calculated as the 15% payout over 2020 consolidated results, excluding goodwill impairments, the capital gain from the JV with Allianz and AT1 Coupons (in accordance with the ECB recommendation).



### Our shareholder return compares well with the rest of the sector



#### We continue investing in our strategy



Improving our clients' financial health



Helping our clients transition toward a sustainable future



Reaching more clients



Driving operational excellence



The **best** and most engaged team



Data and Technology

#### New technologies are changing the financial industry









#### **PARTNERSHIPS**

Uber





#### **INVESTMENTS**











BBVA