



## 1Q18 Results

April, 27th 2018



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## **Strong Results in the Quarter**

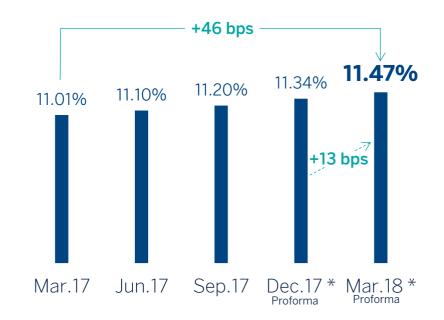
#### **Net Attributable Profit**

**Quarterly evolution** (m)

#### CET1 fully-loaded – BBVA Group

Quarterly evolution (%)





(\*) Data proforma includes IFRS9 full impact (-31bps) and +57 bps from corporate transactions (sale of BBVA Chile and RE Assets to Cerberus)

## **1Q18 Highlights**

| <b>01</b> Strong core revenue growth   | NII + Fees (€<br>+9.4% vs. 1Q17   | constant)   |                                |
|--|---|---|--------------------------------|
| <b>02</b> Efficiency improvement   | Efficiency<br>48.9%   | -106 bps vs. 12M17 (co                                  | nstant)                        |
| 03 Outstanding trend in digital sales and customers  | Digital Sales<br><b>37%</b><br>Mar-18 <sup>(1)</sup>  | Mobile customers<br>19.3m +43%<br>Mar-18 vs. Mar-17     |                                |
| 04 Sound risk indicators   | NPL ratio<br>4.4%<br>-50 bps vs. 1Q17   | 73%   | CoR<br>0.85%<br>6 bps vs. 1017 |
| 05 Strong capital position   | CET 1 FL (Profo<br>11.47%   | rma)<br>+13 bps vs. 4Q17                                |                                |
| 06 Focus on shareholder value  | ROE <sup>(2)</sup><br>11.9% <sub>Mar-18</sub><br>ROTE <sup>(2)</sup><br>14.6% <sub>Mar-18</sub> | TBV/Share + Shareholders re<br>5.69 5.73<br>IFRS9 -0.14 |                                |
| <ol> <li>% of total sales YtD, # of transactions</li> <li>Includes Other Comprehensive Income</li> </ol> |   | Dec-17 Mar-18   |                                |

## 1Q18 Profit & Loss

|                                       |        | Change<br>1Q18/1Q17 |            |  |
|---------------------------------------|--------|---------------------|------------|--|
| BBVA Group(€m)                        | 1Q18   | %                   | % constant |  |
| Net Interest Income                   | 4,288  | -0.8                | 9.3        |  |
| Net Fees and Commissions              | 1,236  | 1.1                 | 9.8        |  |
| Net Trading Income                    | 410    | -40.6               | -38.5      |  |
| Other Income & Expenses               | 162    | 11.2                | 19.1       |  |
| Gross Income                          | 6,096  | -4.5                | 4.2        |  |
| Operating Expenses                    | -2,979 | -5.0                | 3.2        |  |
| Operating Income                      | 3,117  | -4.0                | 5.1        |  |
| Impairment on Financial Assets        | -823   | -12.9               | -5.2       |  |
| Provisions and Other Gains and Losses | -58    | -75.5               | -75.4      |  |
| Income Before Tax                     | 2,237  | 8.3                 | 20.1       |  |
| Income Tax                            | -611   | 6.5                 | 17.3       |  |
| Net Income                            | 1,626  | 9.0                 | 21.1       |  |
| Non-controlling Interest              | -286   | -2.2                | 15.8       |  |
| Net Attributable Profit               | 1,340  | 11.8                | 22.3       |  |

## **Strong Core Revenue Growth**

#### **Net Interest Income**



#### **Net Fees and Commissions**

(€m constant)



Good trend maintained, remarkable Spain and Turkey

#### **Net Trading Income**

(€m constant)



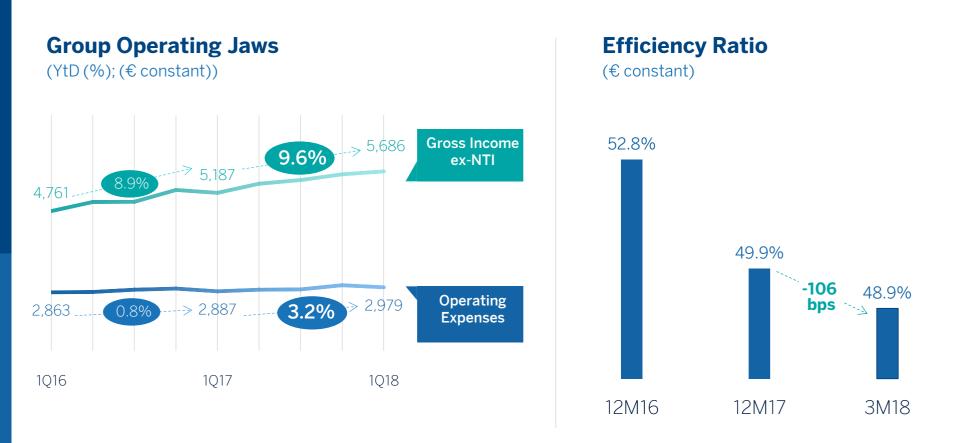
#### **Gross Income**

(€m constant)



Supported by core revenues

## **Efficiency Improvement**

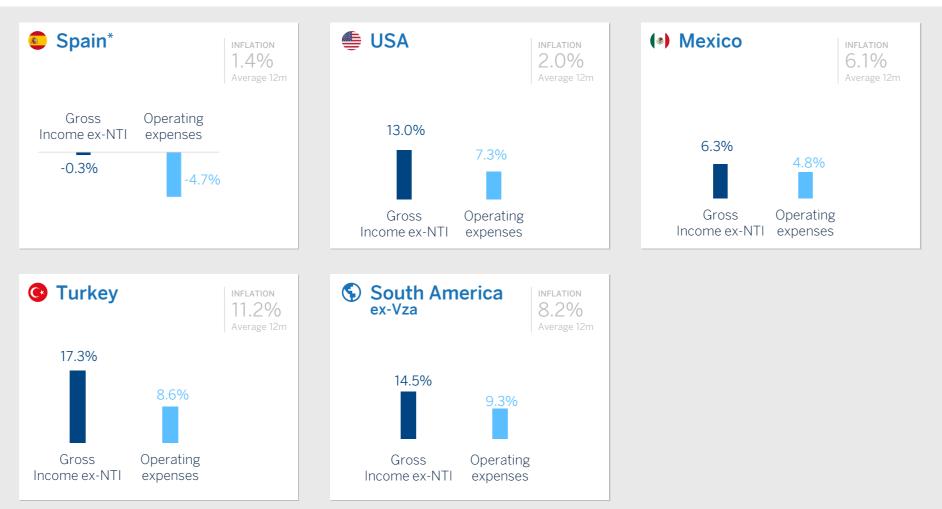


#### Positive jaws & significant efficiency improvement

## Positive jaws in all geographies

#### **Operating Jaws Breakdown**

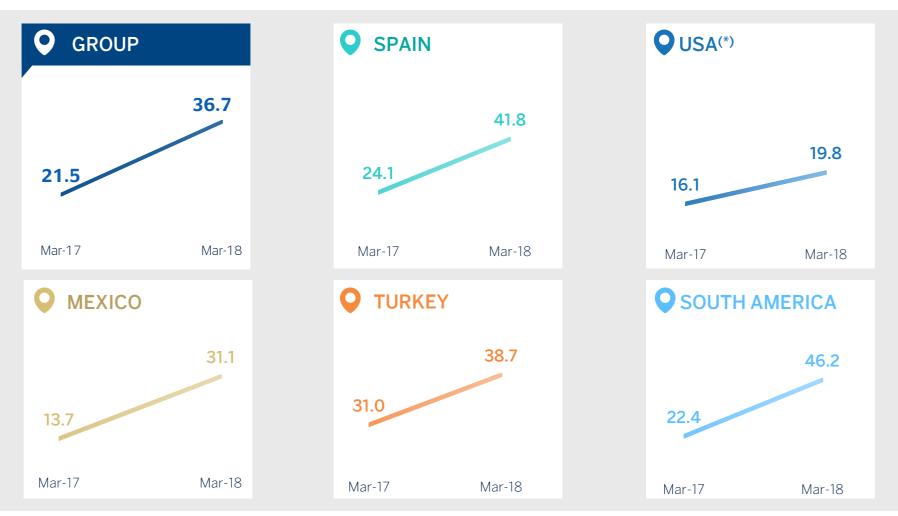
(YoY (%); (€ constant))



(\*) Spain includes banking and non-core real-estate activities.

## **Outstanding trend of digital sales in all markets**

(% of total sales YtD, # of transactions)



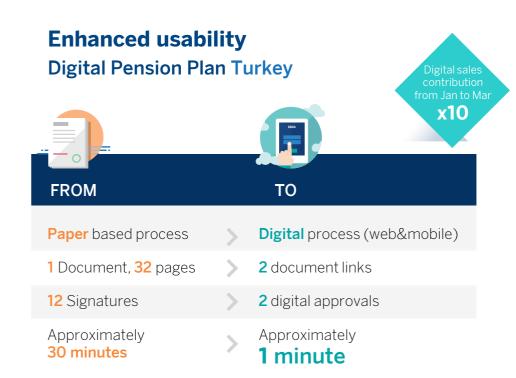
Figures have been restated due to change in the inclusion of some products (\*) Excludes ClearSpend Debit cards

#### Strong growth across markets

## Digital sales driven by DIY and customer experience

**DIY availability** 





#### **New functionalities**

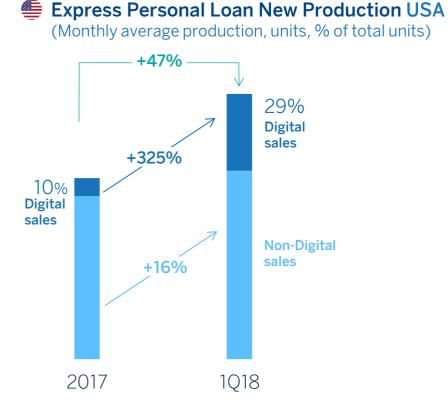
#### Positive impact on people's lives and businesses



Note: DIY availability: % of units sold that can be purchased digitally

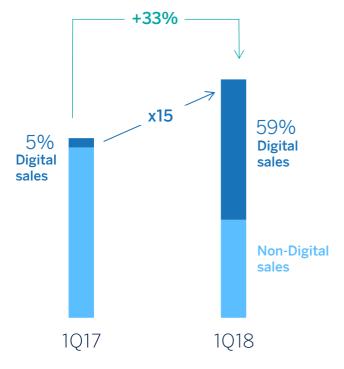
## Digital sales boost total sales and improve efficiency

#### **Total sales increase**



#### Migration to more efficient channels

Click&Pay Lines of Credit Small Business Spain (YtD units, % of total units)



## Growth in digital and mobile customers

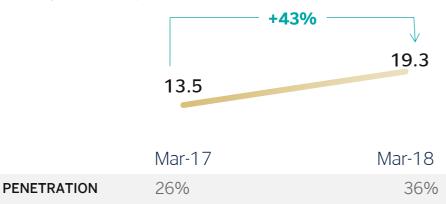
#### **Digital Customers**

(Mn, % penetration)



#### **Mobile Customers**

(Mn, % penetration)



Goal: 50% tipping point of digital customers in 2018 and mobile

customers in 2019

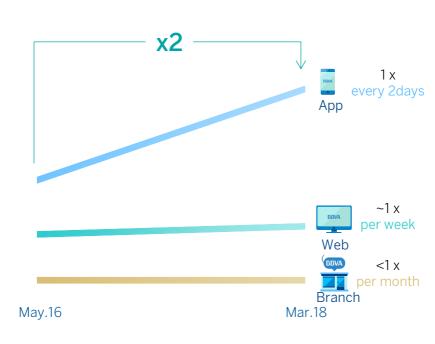
## Digital customers are more loyal and engaged

#### Attrition rate (Last 12M)



## Significant mobile interactions increase Spain

(# Customers monthly interactions)



(\*) Group: Spain, USA, Mexico , Turkey, Argentina, Colombia and Peru

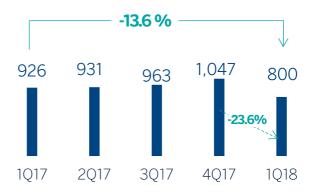
(\*\*) South America: data of attrition in Argentina, Colombia and Peru

Note: Attrition rate calculated based on change in customers from Mar17 to Mar18, excluding new customers during this period

## Sound risk indicators<sup>1</sup>

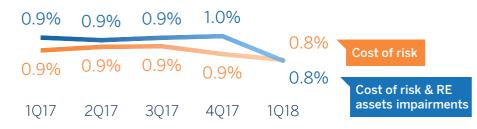
#### **Total Impairments**<sup>2</sup> (Financial Assets and RE)

(€m constant)

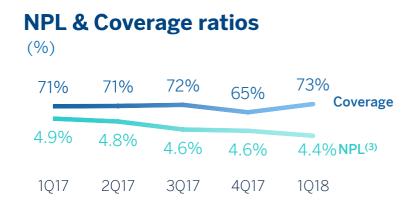


#### **Cost of risk**

YtD (%)







(1) Data as of 1Q18 under IFRS9 standards, 2017 figures under IAS 39

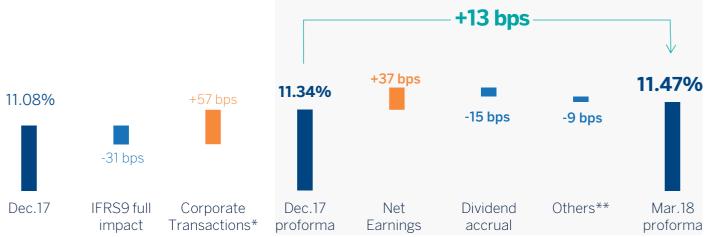
(2) Ex- Telefónica impairment in 4Q17 (3) NPL ratio exclude repos in Spain

#### Asset quality improvement

## **Strong capital position**

#### **CET1 fully-loaded** - BBVA Group

Evolution (%, bps)



(\*) Sale of BBVA Chile and RE Assets to Cerberus.

(\*\*) Others includes RWAs, mark to market of the AFS portfolio, FX impact, AT1 coupons, among others.

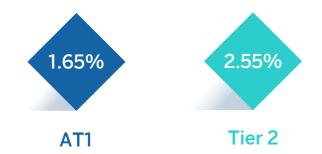
#### High quality capital

Leverage ratio fully-loaded (%)



#### AT1 and Tier 2 buckets already covered

Mar-18, Fully loaded (%)



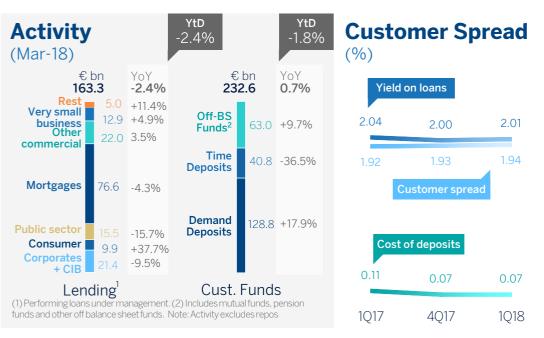
European Peer Group: BARC, BNPP, CS, CMZ, DB, HSBC, ISP, LBG, RBS, SAN, SG, UBS, UCI, CASA. European Peer Group figures as of December 2017. BBVA figures of March 2018



# Business Areas

## **Spain Banking Activity**

| Profit & Loss                             |       | ∆(%)    | ∆(%)    |
|---|-------|---------|---------|
| (€m)                                      | 1Q18  | vs 1Q17 | vs 4Q17 |
| Net Interest Income                       | 921   | -1.6    | -2.7    |
| Net Fees and Commissions                  | 412   | 7.8     | 6.4     |
| Net Trading Income                        | 167   | -26.0   | 3.3     |
| Other Income & Expenses                   | 97    | -27.6   | n.s.    |
| Gross Income                              | 1,596 | -4.8    | 10.3    |
| Operating Expenses                        | -823  | -4.2    | -1.4    |
| Operating Income                          | 773   | -5.4    | 26.4    |
| Impairment on Financial<br>Assets (net)   | -70   | -57.4   | -49.1   |
| Provisions (net) and other gains (losses) | -87   | -32.5   | 10.9    |
| Income Before Tax                         | 616   | 17.7    | 55.9    |
| Income Tax                                | -178  | 18.4    | 133.8   |
| Net Attributable Profit                   | 437   | 17.3    | 37.3    |



#### **Key Ratios**



- Loans: Quarterly evolution impacted by seasonality. Growth in high profitable segments
- Customer spread: Slight improvement thanks to a more profitable loan portfolio and a successful price management
- Core revenue growth (+1.1% yoy): sound growth in mutual funds and banking service fees
- **Costs** continue to go down and efficiency improves
- Asset quality: NPLs down -€456 Mn qoq and CoR better than expected due to provision releases.

(1) Data as of 1Q18 under IFRS9 standards, 2017 figures under IAS 39 (2) NPL ratio exclude repos

1018

-27

## **Non Core Real Estate**

#### **Net exposure**

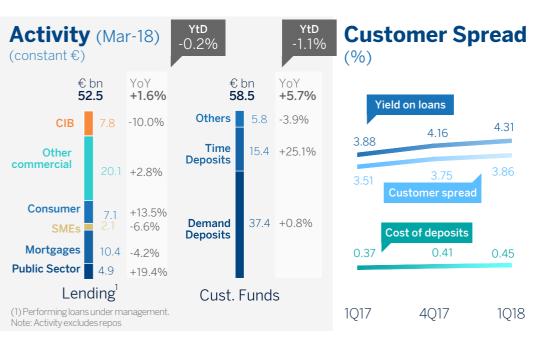
(€bn)



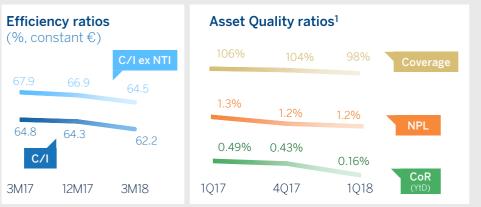
- Cerberus deal to reduce almost entirely our exposure to REOs. Transaction expected to be closed in 3Q18
- Significant reduction in net losses in 1Q18, in line with expectations

## USA

| Profit & Loss                             |      | ∆(%)    | Δ(%)    |
|---|------|---------|---------|
| (constant€m)                              | 1Q18 | vs 1Q17 | vs 4Q17 |
| Net Interest Income                       | 524  | 15.0    | 3.6     |
| Net Fees and Commissions                  | 148  | -2.4    | 1.1     |
| Net Trading Income                        | 24   | -14.6   | -22.6   |
| Other Income & Expenses                   | 3    | n.s.    | -88.9   |
| Gross Income                              | 699  | 11.8    | -1.1    |
| Operating Expenses                        | -435 | 7.3     | -3.2    |
| Operating Income                          | 264  | 20.0    | 2.4     |
| Impairment on Financial<br>Assets (net)   | -20  | -67.9   | -52.7   |
| Provisions (net) and other gains (losses) | 8    | n.s.    | n.s.    |
| Income Before Tax                         | 251  | 64.3    | 27.2    |
| Income Tax                                | -56  | 37.3    | -51.3   |
| Net Attributable Profit                   | 195  | 74.1    | 137.0   |



#### **Key Ratios**

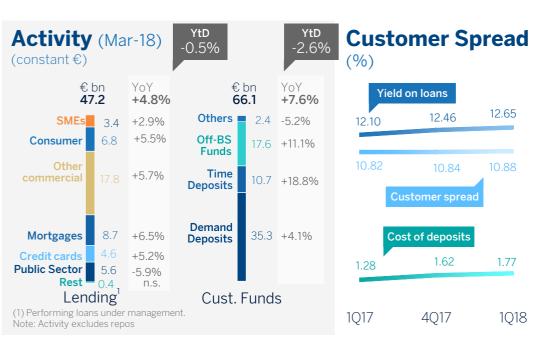


NOTE: BTS business has been reclassified (1) Data as of 1Q18 under IFRS9 standards, 2017 figures under IAS 39 from USA to Mexico

- NII growth at mid teens
- Focus on growing the consumer book (+13.5% yoy)
- Customer spread continues to increase thanks to low deposit Betas
- Positive jaws and efficiency improvement
- CoR much better than expected thanks to provision releases and a positive IFRS9 macro adjustment
- Upward trend in profitability

## Mexico

| Profit & Loss                             |       | ∆(%)    | ∆(%)    |
|---|-------|---------|---------|
| (constant€m)                              | 1Q18  | vs 1Q17 | vs 4Q17 |
| Net Interest Income                       | 1,317 | 8.2     | -0.5    |
| Net Fees and Commissions                  | 281   | 6.3     | -6.6    |
| Net Trading Income                        | 67    | -1.0    | 1.7     |
| Other Income & Expenses                   | 45    | -30.6   | 78.6    |
| Gross Income                              | 1,711 | 6.0     | -0.4    |
| Operating Expenses                        | -567  | 4.8     | -5.0    |
| Operating Income                          | 1,144 | 6.6     | 2.1     |
| Impairment on Financial<br>Assets (net)   | -377  | -0.6    | 1.1     |
| Provisions (net) and other gains (losses) | 21    | n.s.    | n.s.    |
| Income Before Tax                         | 788   | 14.1    | 8.8     |
| Income Tax                                | -216  | 18.5    | 13.6    |
| Net Attributable Profit                   | 571   | 12.5    | 7.1     |



#### **Key Ratios**



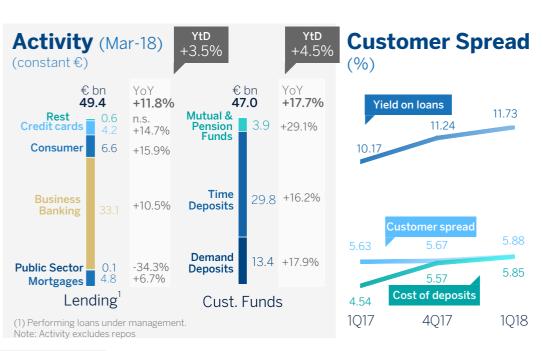
NOTE: BTS business has been reclassified from USA to Mexico

(1) Data as of 1Q18 under IFRS9 standards, 2017 figures under IAS 39

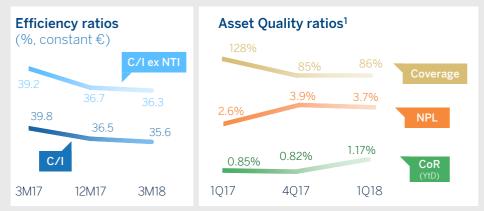
- NII growth at high single digit yoy, in line with expectations
- Loans +4.8% yoy, with sound growth of retail portfolios and slowdown in the commercial book.
- Positive jaws maintained and efficiency improvement
- Asset quality indicators continue to improve: coverage increase explained by IFRS9 and CoR better than expected
- Double digit bottom line growth

## Turkey

| Profit & Loss                             |      | Δ(%)    | Δ(%)    |
|---|------|---------|---------|
| (constant €m)                             | 1Q18 | vs 1Q17 | vs 4Q17 |
| Net Interest Income                       | 753  | 10.4    | -14.4   |
| Net Fees and Commissions                  | 201  | 39.9    | 26.3    |
| Net Trading Income                        | 20   | n.s.    | n.s.    |
| Other Income & Expenses                   | 23   | 215.0   | 40.2    |
| Gross Income                              | 996  | 21.5    | -5.0    |
| Operating Expenses                        | -354 | 8.6     | 0.6     |
| Operating Income                          | 642  | 30.1    | -7.8    |
| Impairment on Financial<br>Assets (net)   | -151 | 48.5    | 53.8    |
| Provisions (net) and other gains (losses) | 29   | 114.2   | n.s.    |
| Income Before Tax                         | 520  | 28.2    | -13.0   |
| Income Tax                                | -114 | 27.5    | 1.8     |
| Net Attributable Profit                   | 201  | 49.7    | -16.7   |



#### **Key Ratios**

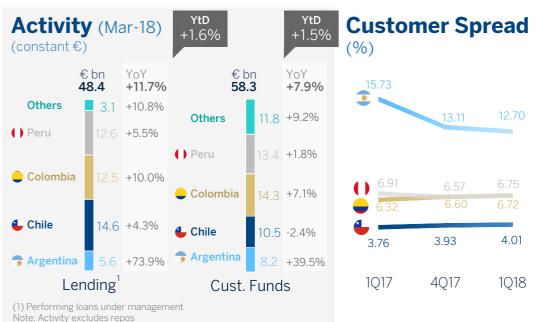


(1) Data as of 1Q18 under IFRS9 standards, 2017 figures under IAS 39

- TL loan portfolio growing at double digit, despite a limited use of CGF
- Customer spread increases gog thanks to an excellent price management
- Sound core revenue growth
- NII qoq evolution impacted by inflation rate update in 4Q (+€124 Mn)
- Focus on **cost control**: opex growth< inflation
- CoR increase explained by the commercial portfolio and the negative IFRS 9 adjustment

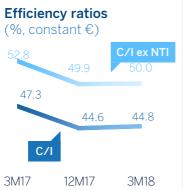
## **South America**

| Profit & Loss                             |       | ∆(%)    | Δ(%)    |
|---|-------|---------|---------|
| (constant€m)                              | 1Q18  | vs 1Q17 | vs 4Q17 |
| Net Interest Income                       | 792   | 14.7    | 3.1     |
| Net Fees and Commissions                  | 163   | 10.6    | -4.4    |
| Net Trading Income                        | 112   | 15.1    | -7.5    |
| Other Income & Expenses                   | 12    | n.s.    | n.s.    |
| Gross Income                              | 1,079 | 15.4    | 2.5     |
| Operating Expenses                        | -484  | 9.4     | 3.8     |
| Operating Income                          | 595   | 20.7    | 1.4     |
| Impairment on Financial<br>Assets (net)   | -167  | 2.2     | 65.5    |
| Provisions (net) and other gains (losses) | -11   | -27.6   | -67.9   |
| Income Before Tax                         | 417   | 32.6    | -7.6    |
| Income Tax                                | -128  | 37.8    | -0.1    |
| Net Attributable Profit                   | 210   | 33.4    | -9.5    |

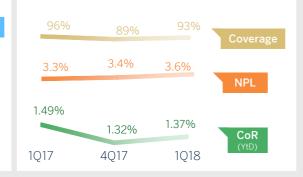


NOTE: Venezuela 1Q18 figures in current €

#### **Key Ratios**







(1) Data as of 1Q18 under IFRS9 standards, 2017 figures under IAS 39

- Sound growth in all P&L lines
- Loan growth accelerating to double digit, supported mainly by Argentina and Colombia
- Positive operating jaws
- **CoR better** than expectations

### **Final Remarks**

- 01 High quality set of results, supported by core revenues
- **O2** Impact of digital on revenue growth and efficiency improvement
- **03** Achieving double-digit returns in developed markets, both Spain and USA
- **O4** Sustaining growth and returns in emerging markets

### Focus on shareholder value



## Annex

Customer Spread by Country

 ALCO Portfolio and Liquidity Coverage Ratios (LCRs)

Capital and RWA

TBV per Share and Dividends evolution

#### Net Attributable Profit Evolution

Gross Income Breakdown

P&L Accounts by Business Unit





## **Customer Spread by Country**

## **Customer Spreads: Quarterly Evolution**

#### Average (€)

|                        | 1Q17   | 2Q17   | 3Q17   | 4Q17   | 1Q18   |
|------------------------|--------|--------|--------|--------|--------|
| Spain                  | 1.92%  | 1.94%  | 1.93%  | 1.93%  | 1.94%  |
| Yield on Loans         | 2.04%  | 2.02%  | 2.00%  | 2.00%  | 2.01%  |
| Cost of Deposits       | -0.11% | -0.08% | -0.08% | -0.07% | -0.07% |
| USA                    | 3.51%  | 3.67%  | 3.76%  | 3.75%  | 3.86%  |
| Yield on Loans         | 3.88%  | 3.99%  | 4.12%  | 4.16%  | 4.31%  |
| Cost of Deposits       | -0.37% | -0.33% | -0.36% | -0.41% | -0.45% |
| Mexico MXN             | 12.10% | 12.02% | 11.81% | 12.05% | 12.06% |
| Yield on Loans         | 13.70% | 13.78% | 13.68% | 14.02% | 14.20% |
| Cost of Deposits       | -1.60% | -1.77% | -1.87% | -1.98% | -2.14% |
| Mexico FC <sup>1</sup> | 3.46%  | 3.62%  | 3.47%  | 3.68%  | 3.93%  |
| Yield on Loans         | 3.49%  | 3.66%  | 3.53%  | 3.76%  | 4.02%  |
| Cost of Deposits       | -0.04% | -0.05% | -0.07% | -0.08% | -0.09% |
| Turkey TL              | 5.51%  | 5.24%  | 4.89%  | 4.90%  | 4.94%  |
| Yield on Loans         | 13.15% | 13.48% | 13.75% | 14.06% | 14.55% |
| Cost of Deposits       | -7.65% | -8.25% | -8.86% | -9.16% | -9.62% |

|                        | 1Q17   | 2Q17   | 3Q17   | 4Q17   | 1Q18   |
|------------------------|--------|--------|--------|--------|--------|
| Turkey FC <sup>1</sup> | 3.73%  | 3.74%  | 3.88%  | 4.04%  | 4.16%  |
| Yield on Loans         | 5.63%  | 5.76%  | 5.95%  | 6.14%  | 6.45%  |
| Cost of Deposits       | -1.90% | -2.02% | -2.07% | -2.10% | -2.29% |
| Argentina              | 15.73% | 14.72% | 13.47% | 13.11% | 12.70% |
| Yield on Loans         | 21.18% | 19.97% | 18.63% | 18.77% | 19.29% |
| Cost of Deposits       | -5.46% | -5.24% | -5.16% | -5.65% | -6.59% |
| Chile                  | 3.76%  | 4.16%  | 3.31%  | 3.93%  | 4.01%  |
| Yield on Loans         | 6.42%  | 6.71%  | 5.47%  | 6.27%  | 6.41%  |
| Cost of Deposits       | -2.67% | -2.55% | -2.15% | -2.34% | -2.40% |
| Colombia               | 6.32%  | 6.52%  | 6.78%  | 6.60%  | 6.72%  |
| Yield on Loans         | 12.08% | 11.94% | 11.62% | 11.37% | 11.31% |
| Cost of Deposits       | -5.76% | -5.42% | -4.84% | -4.77% | -4.60% |
| Peru                   | 6.91%  | 6.91%  | 6.80%  | 6.57%  | 6.75%  |
| Yield on Loans         | 8.23%  | 8.32%  | 8.17%  | 7.90%  | 7.92%  |
| Cost of Deposits       | -1.32% | -1.41% | -1.37% | -1.33% | -1.17% |





## ALCO Portfolio and Liquidity Coverage Ratios (LCRs)

## ALCO Portfolio & Liquidity Coverage Ratios (LCRs)

#### ALCO Portfolio breakdown by region (€ bn)



(1) Figures excludes SAREB bonds (€5.2bn as of Mar-17 and €5bn as of Dec-17 and Mar-18)

#### **BBVA Group and Subsidiaries LCR**

Significantly above the 100% requirement

| Mar-18 | BBVA Group | Euroz. <sup>1</sup> | USA <sup>2</sup> | Mexico | Turkey | S. Amer.   |  |
|--------|------------|---------------------|------------------|--------|--------|------------|--|
| LCR    | 126%       | 150%                | 141%             | 148%   | 136%   | well >100% |  |

(1) Perimeter: Spain + Portugal + Rest of Eurasia

(2) Compass LCR calculated according to local regulation (Fed Modified LCR)





## **Capital and RWA**

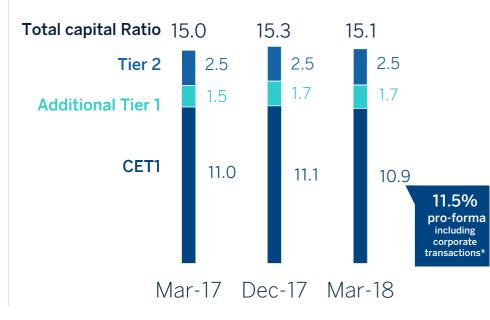
Capital Base Risk-Weighted Assets by Business Area

## **Capital Base**

## **Evolution of phased-in capital ratios** (%)

#### Total capital Ratio 15.3 15.5 15.4 2.5 2.4 2.5 Tier 2 **Additional Tier 1** 1.3 1.7 1.2 CET1 11.6 11.7 11.1 Mar-17 Dec-17 Mar-18

## **Evolution of fully-loaded capital ratios** (%)



## **Risk-Weighted Assets by Business Area**

|  |         | Phased-in RWA |         |
|--|---------|---------------|---------|
| Breakdown by business area and main countries (€m) | Mar-17  | Dec-17        | Mar-18  |
| Banking activity in Spain                          | 110,862 | 108,093       | 103,229 |
| Non core Real Estate Activity                      | 10,776  | 9,692         | 9,272   |
| United States                                      | 64,847  | 58,688        | 57,262  |
| Turkey   | 70,408  | 62,768        | 60,936  |
| Mexico   | 50,244  | 44,941        | 47,769  |
| South America                                      | 58,086  | 55,975        | 55,718  |
| Argentina  | 9,250   | 9,364         | 8,679   |
| Chile  | 14,476  | 14,431        | 14,730  |
| Colombia   | 13,296  | 12,299        | 12,921  |
| Peru   | 16,753  | 14,879        | 14,634  |
| Venezuela  | 924     | 1,516         | 1,436   |
| Rest of South America                              | 3,387   | 3,485         | 3,319   |
| Rest of Eurasia                                    | 14,413  | 15,150        | 14,907  |
| Corporate Center                                   | 10,038  | 6,379         | 7,753   |
| BBVA Group   | 389,674 | 361,686       | 356,847 |



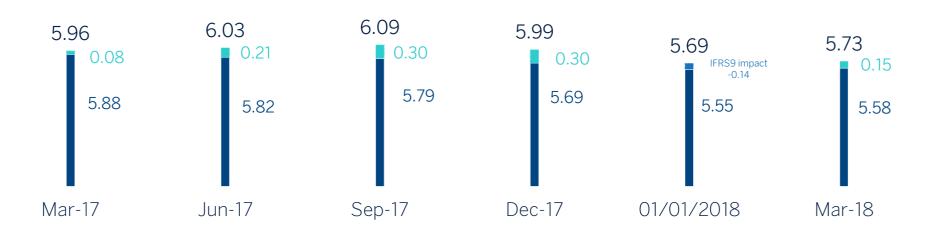


## TBV per Share and Dividends Evolution

## Shareholder's Return: TBV per Share and Dividends

#### **TBV per Share & Shareholder Remuneration**

(€ per Share)



Shareholder Remuneration

TBV





Net Attributable Profit Evolution

## **Group – Net Attributable Profit**

#### (€m)



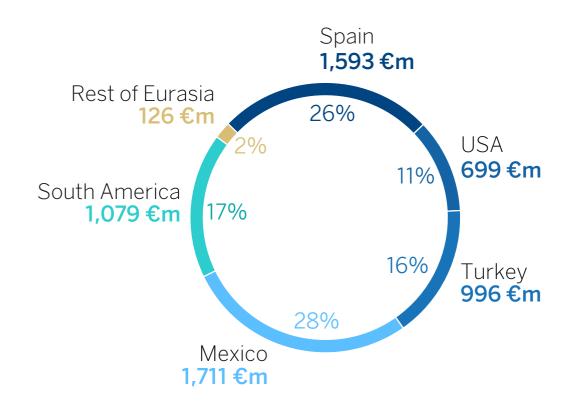




## **Gross Income Breakdown**

## **Gross Income - Breakdown**

**3M18** 



Note: Spain includes Banking activity in Spain and Non Core Real Estate. Figures exclude Corporate Center





## **P&L Accounts by Business Unit**

Total Spain: Banking Activity + Non Core Real Estate Non Core Real Estate Rest of Eurasia Corporate Centre

## **Total Spain – Profit & Loss**

|   |       | Chang        | ge (%)       |
|---|-------|--------------|--------------|
| Total Spain (€m)                          | 1Q18  | 1Q18 vs 1Q17 | 1Q18 vs 4Q17 |
| Net Interest Income                       | 927   | -1.8         | -4.4         |
| Net Fees and Commissions                  | 412   | 7.4          | 6.6          |
| Net Trading Income                        | 167   | -25.7        | 3.6          |
| Other Income & Expenses                   | 86    | -15.6        | n.s.         |
| Gross Income                              | 1,593 | -3.8         | 10.0         |
| Operating Expenses                        | -843  | -4.7         | -1.9         |
| Operating Income                          | 750   | -2.7         | 27.3         |
| Impairment on Financial Assets (net)      | -125  | -26.0        | -17.0        |
| Provisions (net) and other gains (losses) | -40   | -81.3        | -88.5        |
| Income Before Tax                         | 584   | 51.2         | 564.4        |
| Income Tax                                | -173  | 45.4         | n.s.         |
| Net Attributable Profit                   | 410   | 54.2         | 302.7        |

## Non Core Real Estate - Profit & Loss

|   |      | Change (%)   |              |  |
|---|------|--------------|--------------|--|
| Non Core Real Estate (€m)                 | 1Q18 | 1Q18 vs 1Q17 | 1Q18 vs 4Q17 |  |
| Net Interest Income                       | 7    | -27.9        | -70.7        |  |
| Net Fees and Commissions                  | 0    | -71.3        | n.s.         |  |
| Net Trading Income                        | 1    | n.s.         | 296.0        |  |
| Other Income & Expenses                   | -11  | -65.2        | -48.6        |  |
| Gross Income                              | -3   | -84.6        | n.s.         |  |
| Operating Expenses                        | -20  | -21.1        | -17.4        |  |
| Operating Income                          | -24  | -49.6        | 1.7          |  |
| Impairment on Financial Assets (net)      | -55  | 1,271.7      | 343.3        |  |
| Provisions (net) and other gains (losses) | 47   | n.s.         | n.s.         |  |
| Income Before Tax                         | -32  | -76.9        | -89.7        |  |
| Income Tax                                | 5    | -83.8        | -94.4        |  |
| Net Attributable Profit                   | -27  | -75.0        | -87.7        |  |

## **Rest of Eurasia - Profit & Loss**

|   |      | Change (%)   |              |  |
|---|------|--------------|--------------|--|
| Rest of Eurasia (€m)                      | 1Q18 | 1Q18 vs 1Q17 | 1Q18 vs 4Q17 |  |
| Net Interest Income                       | 43   | -7.0         | 17.1         |  |
| Net Fees and Commissions                  | 39   | -5.1         | -3.1         |  |
| Net Trading Income                        | 44   | -9.5         | 81.3         |  |
| Other Income & Expenses                   | 1    | -2.0         | 66.7         |  |
| Gross Income                              | 126  | -7.3         | 24.6         |  |
| Operating Expenses                        | -72  | -9.0         | -10.3        |  |
| Operating Income                          | 53   | -4.9         | 166.3        |  |
| Impairment on Financial Assets (net)      | 17   | 127.2        | 29.6         |  |
| Provisions (net) and other gains (losses) | -1   | -86.1        | n.s.         |  |
| Income Before Tax                         | 69   | 18.7         | 94.0         |  |
| Income Tax                                | -22  | 17.8         | 87.6         |  |
| Net Attributable Profit                   | 47   | 19.1         | 97.1         |  |

## **Corporate Centre - Profit & Loss**

|   |      | Change (%)   |              |  |
|---|------|--------------|--------------|--|
| Corporate Center (€m)                                     | 1Q18 | 1Q18 vs 1Q17 | 1Q18 vs 4Q17 |  |
| Net Interest Income                                       | -68  | -38.5        | -17.9        |  |
| Net Fees and Commissions                                  | -7   | 47.5         | -63.5        |  |
| Net Trading Income  | -24  | n.s.         | n.s.         |  |
| Other Income & Expenses                                   | -7   | -75.5        | n.s.         |  |
| Gross Income  | -106 | n.s.         | n.s.         |  |
| Operating Expenses  | -224 | 7.3          | -1.2         |  |
| Operating Income  | -330 | 137.6        | 134.4        |  |
| Impairment on Financial Assets (net)                      | 0    | n.s.         | -100.0       |  |
| Provisions (net) and other gains (losses)                 | -63  | 813.3        | 305.1        |  |
| Income Before Tax   | -393 | 171.1        | -69.3        |  |
| Income Tax  | 98   | 351.2        | 32.1         |  |
| Net Attributable Profit                                   | -295 | 141.3        | -75.2        |  |
| <b>Net Attributable Profit</b> (ex-Telefonica Impairment) | -295 | 141.3        | 319.7        |  |





## 1Q18 Results

April, 27th 2018

