

Sustainable AGM

BBVA believes the key to the future in an increasingly globalized world is to reconcile economic, social and environmental dimensions in a harmonious and balanced way, in a model of sustainable development.

To this end, BBVA assumes a leadership role in the sustainable management of the AGM fostering the contribution of all the participants in the value chain.

ENVIRONMENTAL COMMITMENT

BBVA is committed to the sustainable management of the AGM, promoting the contribution of all participants in its value chain.

To this end, all activities, products and services related to the Shareholders' Meeting -including its entire management cycle- must be in accordance with the basic principles of action set forth in the BBVA Group's Mission, Vision and Values.

ENVIRONMENTAL PRINCIPLES

The Sustainable Event Policy governing BBVA's AGM is based on:

1. Sustainable events management system

Implement a sustainable events management system in the AGM according to the criteria established in the ISO 20121.

2. Understand stakeholder needs and expectations

To identify the needs and expectations of stakeholders, as well as to determine external and internal issues, including environmental, social and economic conditions that may affect or be affected by BBVA's activity.

3. Minimizing negative impact

Make a continuous effort to identify, characterize and minimize the negative environmental, social and economic impact of its activities and facilities. Plan and develop the required activities to minimize and compensate the impact on the

environment, ensuring the celebration of a Carbon Neutral event.

4. Compliance with environmental legislation and other applicable requirements

Comply with environmental legislation and corporate environmental requirements applicable to the center and take account of legislative trends.

5. Prevention and continuous improvement

Establish and regularly review environmental objectives and goals that contribute to continuous improvement and enhancement of positive environmental impact.

6. Promote respect for the environment in suppliers and subcontractor

Use environmental criteria in selecting suppliers and subcontractors, and introduce these criteria in purchasing management.

Conduct environmental awareness campaigns for external personnel working in the center's facilities.

7. Communication

Encourage internal and external communication and information regarding the sustainable development of the AGM.

Ensure that this Sustainable Event Management Policy is

communicated, understood and assumed by the internal staff involved in the event.

8. Provision of resources

Provide the human and material resources to implement this environmental policy, including those necessary for the implementation of the activities derived from the sustainable event management system

9. Competence and Awareness

Promote training and awareness of environmental, social and economically sustainable development issues among the Group's personnel and, in particular, ensure the training of everyone directly involved with the management system of the AGM.

10. Review by management

Within the framework of the Management Review, review and improve annually the proper functioning of the system, which implies a reference framework for the establishment and monitoring of the improvement of environmental performance.