

**BBVA** Creating Opportunities

# **2Q17 Results**

July, 27<sup>th</sup> 2017





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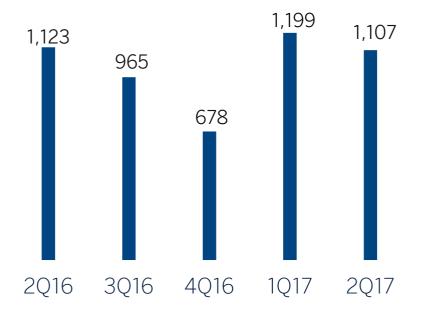
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#### **Continued Strength in the 2nd Quarter**

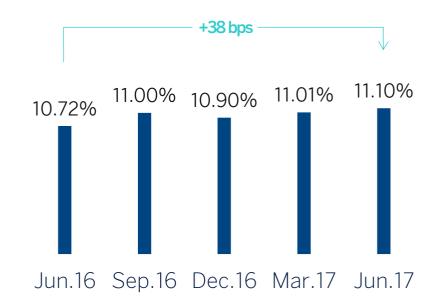
#### **Net Attributable Profit**

Quarterly evolution (€m)



#### **CET1 fully-loaded – BBVA Group**

Quarterly evolution (%)



## **2Q17 Highlights**

Core revenues growth



Cost co	ontrol	Sound a quality	sset	
Gross income vs. Op.	Gross Income	Operating Expenses	Cost of risk (Quarterly, %, €)	
Expenses (YtD, %, € constant)	+7.8% vs. 6M16	+2.2% vs. 6M16		0.94%

Strong capital generation



# Delivering on our transformation Digital sales Jun-171 Mobile banking app in the world<sup>2</sup>



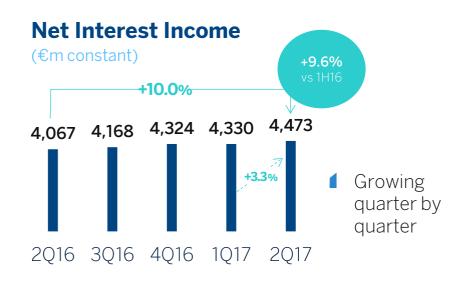
## 2Q17 Profit & Loss

		Chai 2Q17/	0
BBVA Group (€m)	2Q17	% %	constant
Net Interest Income	4,481	6.4	10.0
Net Fees and Commissions	1,233	3.7	6.7
Net Trading Income	378	-53.9	-51.0
Other Income & Expenses	244	8.6	-2.8
Gross Income	6,336	-1.7	1.3
Operating Expenses	-3,175	0.5	2.7
Operating Income	3,161	-3.8	0.0
Impairment on Financial Assets	-997	-7.5	-4.8
Provisions and Other Gains and Losses	-196	25.0	11.8
Income Before Tax	1,969	-4.1	1.4
Income Tax	-546	-2.0	4.8
Net Income	1,422	-4.9	0.2
Non-controlling Interest	-315	-15.5	-2.6
Net Attributable Profit	1,107	-1.4	1.0

## 1H17 Profit & Loss

			inge /1H16
BBVA Group (€m)	1H17	%	% constant
Net Interest Income	8,803	5.2	9.6
Net Fees and Commissions	2,456	4.5	8.0
Net Trading Income	1,069	-9.1	-2.4
Other Income & Expenses	390	13.7	-1.7
Gross Income	12,718	4.0	7.8
Operating Expenses	-6,311	-0.3	2.2
Operating Income	6,407	8.6	13.9
Impairment on Financial Assets	-1,941	-8.0	-4.9
Provisions and Other Gains	-432	8.2	4.0
Income Before Tax	4,033	18.9	27.2
Income Tax	-1,120	21.8	32.9
Net Income	2,914	17.9	25.2
Non-controlling Interest	-607	-5.0	7.7
Net Attributable Profit	2,306	25.9	30.8

#### **Earnings - Gross Income**



#### Net Trading Income

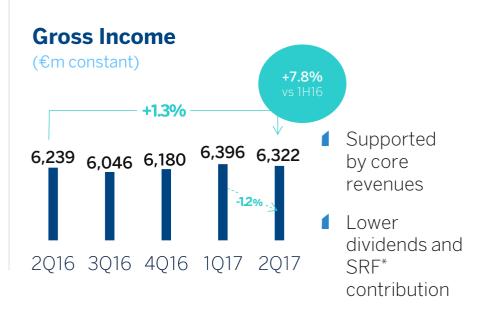
(€m constant)





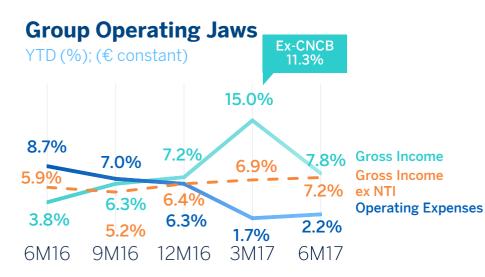
Lower market results and ALCO sales vs 1Q17



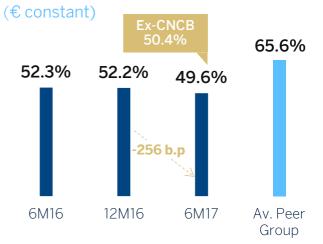


(\*) Single Resolution Fund

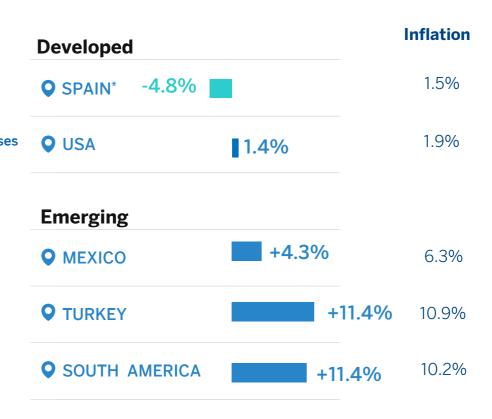
## **Operating Expenses**



#### **Efficiency Ratio**



# **1H17 vs. 1H16** (€ constant)



(\*) Spain includes banking and non core real-estate activities European Peer Group: BARC, BNPP, CASA, CS, CMZ, DB, HSBC, ISP, LBG, RBS, SAN, SG, UBS, UCI. Figures as of March 2017.

#### Efficiency, a key strategic priority

## **Earnings - Operating Income**



# **1H17 vs. 1H16** (€ constant)

SPAIN BANKING ACTIVITY	-0.1%
<b>Q</b> USA	+19.9%
• MEXICO	+14.0%
<b>Q</b> TURKEY	+12.6%
SOUTH AMERICA	+9.4%

#### Good underlying trend maintained in all areas

#### **Risk Indicators**

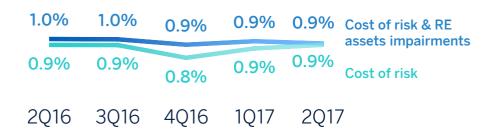
#### Total Impairments (Financial Assets and RE)

(€m constant)



#### Cost of risk

YTD (%)





#### **Continuous reduction of NPLs**

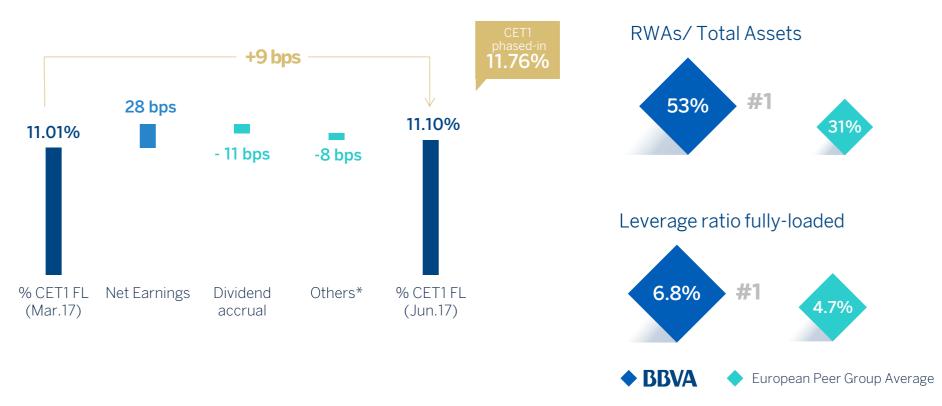
**High quality capital** 

(%)

## **Capital Ratios**

#### CET1 fully-loaded - BBVA Group

QoQ Evolution (%, bps)



European Peer Group: BARC, BNPP, CASA, CS, CMZ, DB, HSBC, ISP, LBG, RBS, SAN, SG, UBS, UCI. European Peer Group figures as of March 2017. BBVA figures as of June 2017

 $(\ensuremath{^*})$  Includes, among others, the mark to market of the AFS portfolio

#### AT1 issuance in 2Q17 at the lowest cost achieved by a Spanish institution

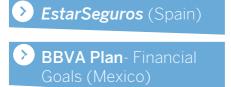


2Q 2017 Results July 27<sup>th</sup> 2017 / 12

# Delivering on our Transformation

## **Customer Experience Improvements in 2Q17**

#### **Products & Functionalities**



- BBVA Smart Business (Spain)
- New PFM Dashboard (Spain)
- Digital Credit Card (USA)
- One click investment funds & term deposits (Mexico)
- Reject unrecognized purchases from the app (Mexico)
- Garanti Pay (Turkey)

- Open Market Digital Loans (USA)
- Garanti Mobile Keyboard (Turkey)
- Referrals payroll (Argentina)
- Mobile Payroll Advance (Colombia)
- Dinero móvil (Colombia)
- Digital Mortgage (Argentina & Peru)
- Mobile App Commercial (Venezuela)
- BBVA Cloud (Chile)

#### **Relationship Model**

- **MIA-** Mobile Interactive Assistant (Turkey)
- Express customer digitization in branches (Spain)
- Live Chat (Mexico)
- Digital enrollment from branches (Argentina)





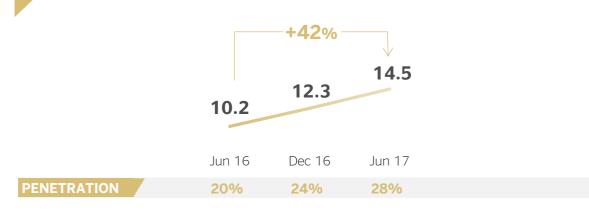
2Q 2017 Results July 27<sup>th</sup> 2017 / 14

## **Digital Customers BBVA Group**



#### Mobile Customers

(Mn, %penetration)



Figures in Spain and USA have been restated. June-16 USA and Uruguay non available, figures as of December 2016



50% tipping point in digital customers achieved



## **Digital Sales**

(% of total sales YtD, # of transactions)



2Q 2017 Results July 27<sup>th</sup> 2017 / **15** 



Exponential growth in all franchises



## **Business Areas**

## **Spain Banking Activity – Profit & Loss**

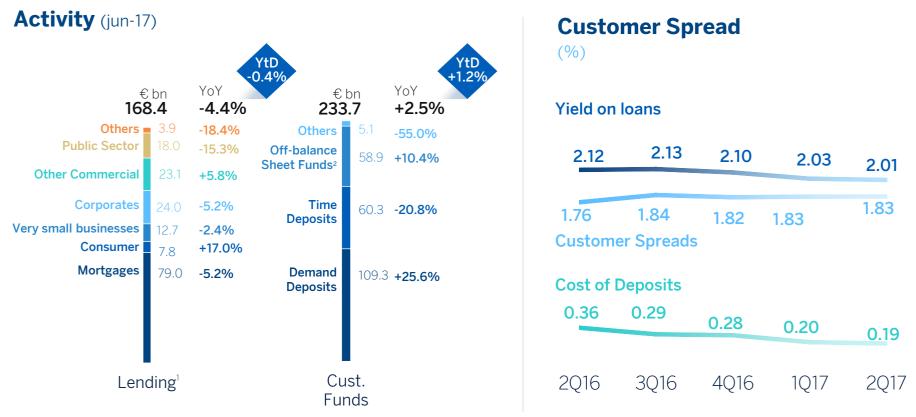
	Change (%)				Change (%)
<b>Spain Banking Activity</b> (€m)	2Q17	2Q17 vs 2Q16	2Q17 vs 1Q17	1H17	1H17 vs 1H16
Net Interest Income	929	-5.4	-0.6	1,865	-3.9
Net Fees and Commissions	401	7.6	4.8	783	3.0
Net Trading Income	94	-70.1	-58.3	318	-18.5
Other Income & Expenses	101	89.8	-25.0	235	23.3
of which: Insurance	119	20.7	11.0	227	8.5
Gross Income	1,525	-11.4	-9.1	3,201	-2.5
Operating Expenses	-854	-4.9	-0.2	-1,709	-4.4
Operating Income	671	-18.6	-18.3	1,492	-0.1
Impairment on Financial Assets (net)	-137	-45.3	-17.1	-302	-40.6
Provisions (net) and other gains (losses)	-119	294.9	-7.2	-247	185.5
Income Before Tax	415	-23.6	-21.3	943	5.0
Income Tax	-119	-27.6	-21.3	-271	-1.7
Net Attributable Profit	295	-21.8	-21.4	670	8.0

- NII excluding CIB remains stable in 1H. Lower contribution from CIB due to Global Markets and securities portfolios sales
- Good trend in fees and insurance

- NTI impacted by capital gains from VISA disposal in 2Q16 (138 €m)
- SRF contribution -98 €m in 2Q17

#### Cost and impairments reductions as the main P&L drivers

## Spain Banking Activity – Activity & Spreads



(1) Performing loans under management. (2) Includes mutual funds, pension funds and other off balance sheet funds. Note: Activity excludes repos

- Slight loan growth QoQ (+0.7%) thanks to SMEs and Consumer, offsetting deleverage in mortgages
- A more profitable funding mix
- Customer spread remains flat thanks to our focus on price management
- Positive sensitivity to interest rates hikes: NII<sup>3</sup> +15% for every +100 bps increase (parallel movement)

## **Spain Banking Activity - Key Ratios**



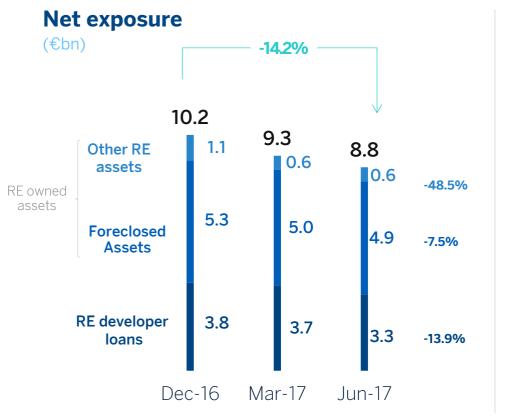
#### **Risk Indicators**



Cost reduction due to CX synergies and ongoing efficiency measures

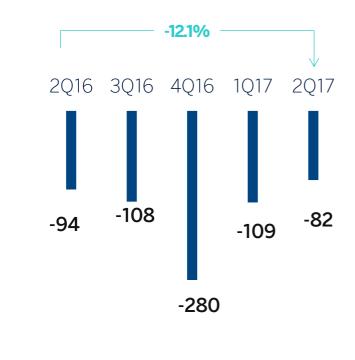
Sound asset quality indicators, with NPLs decreasing by 8% YoY

## Non Core Real Estate - Highlights





(€m)



- Good market trends
- Delivering on our strategy: reducing exposure using all available sources
- Positive impacts of wholesale transactions in 2Q17 P&L

## USA – Profit & Loss

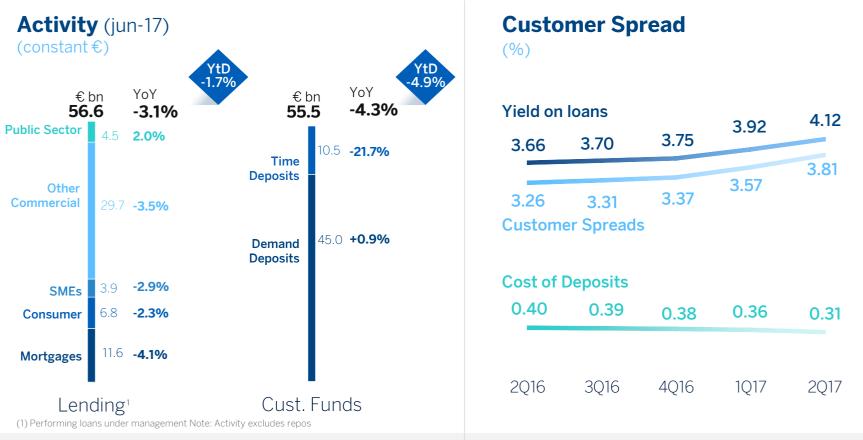
	Change (%)				Change (%)	
<b>USA</b> (constant €m)	2Q17	2Q17 vs 2Q16	2Q17 vs 1Q17	1H17	1H17 vs 1H16	
Net Interest Income	572	19.1	8.7	1,098	13.6	
Net Fees and Commissions	167	0.6	-3.1	338	7.6	
Net Trading Income	23	-52.3	-27.6	55	-42.1	
Other Income & Expenses	-12	139.9	1.2	-24	191.6	
Gross Income	750	8.8	4.4	1,468	7.3	
Operating Expenses	-484	3.8	4.8	-945	1.4	
Operating Income	266	19.1	3.6	523	19.9	
Impairment on Financial Assets (net)	-40	-30.0	-45.9	-113	-26.2	
Provisions (net) and other gains (losses)	-1	n.s.	-77.0	-5	-86.8	
Income Before Tax	226	32.4	25.6	405	64.4	
Income Tax	-60	61.2	24.4	-108	70.3	
Net Attributable Profit	166	24.3	26.0	297	62.4	

- Strong growth in core revenues, leveraging NII
- Positive jaws

- Significant reduction of impairments and provisions
- DFAST & CCAR results prove the strength of our capital and risk processes

#### Positive earnings momentum

## **USA – Activity & Spreads**



- Profitable growth strategy, focusing on growing consumer loans (+1.2% qoq)
- Improved funding mix
- Customer spread benefitting from higher rates and excellent price management (cost of deposit continues to decrease)
  - Positive sensitivity to higher interest rates: NII +7% for every +100 bps<sup>2</sup>

## **USA - Key Ratios**

Efficiency



#### **Risk Indicators**



- Contained costs. Room for improvement in efficiency
- Strong improvement in asset quality indicators vs. 2Q16. CoR evolution better than expected

#### **Mexico – Profit & Loss**

		Change (%)			Change (%)
<b>Mexico</b> (constant€m)	2Q17	2Q17 vs 2Q16	2Q17 vs 1Q17	1H17	1H17 vs 1H16
Net Interest Income	1,353	9.9	2.3	2,676	9.2
Net Fees and Commissions	306	11.4	6.1	595	11.7
Net Trading Income	42	-19.4	-43.6	117	25.3
Other Income & Expenses	49	-2.2	-29.9	120	24.3
Gross Income	1,751	8.8	-0.4	3,507	10.5
Operating Expenses	-608	4.5	2.9	-1,198	4.3
Operating Income	1,143	11.3	-2.0	2,309	14.0
Impairment on Financial Assets (net)	-418	6.4	1.0	-831	10.0
Provisions (net) and other gains (losses)	-4	-11.8	8.5	-8	-63.9
Income Before Tax	721	14.5	-3.8	1,469	17.9
Income Tax	-191	17.0	-3.2	-389	22.5
Net Attributable Profit	529	13.7	-4.0	1,080	16.4

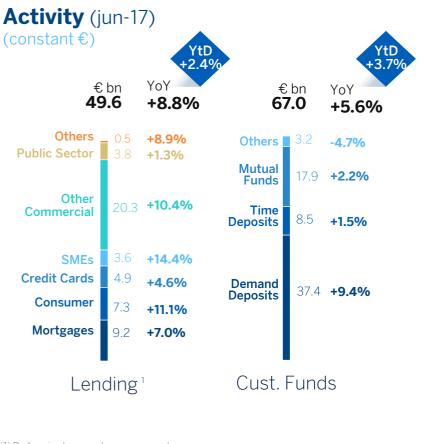
Excellent top line growth thanks to core revenues (NII and fees)

Lower NTI after a very good performance in 1Q17

- Positive operating jaws maintained
- Impairments growing in line with activity
- Bottom-line growth above year-end expectations

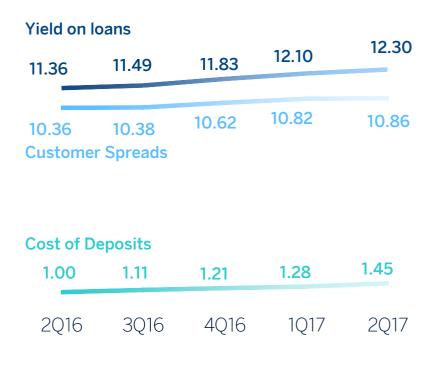
#### Sustained growth in all P&L lines

## Mexico – Activity & Spreads



#### **Customer Spread**

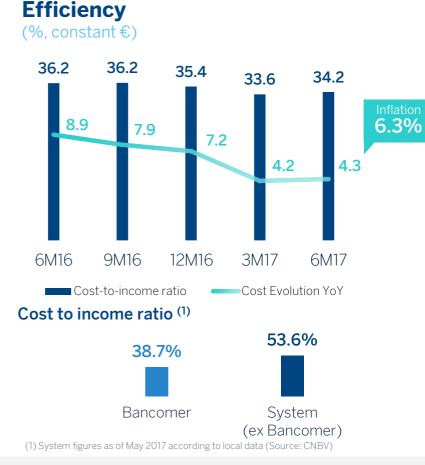
(%)



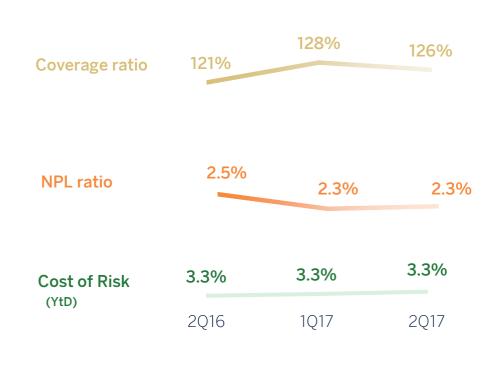
(1) Performing loans under management Note: Activity excludes repos

- Loan growth in line with expectations. Focus on profitable growth
- Profitable deposit mix
- Increasing spread, on the back of rising interest rates

## **Mexico - Key Ratios**



#### **Risk Indicators**



- Best in class efficiency
- Positive operating jaws maintained with costs growing below inflation
- Stability of risk indicators
- Better than expected cost of risk

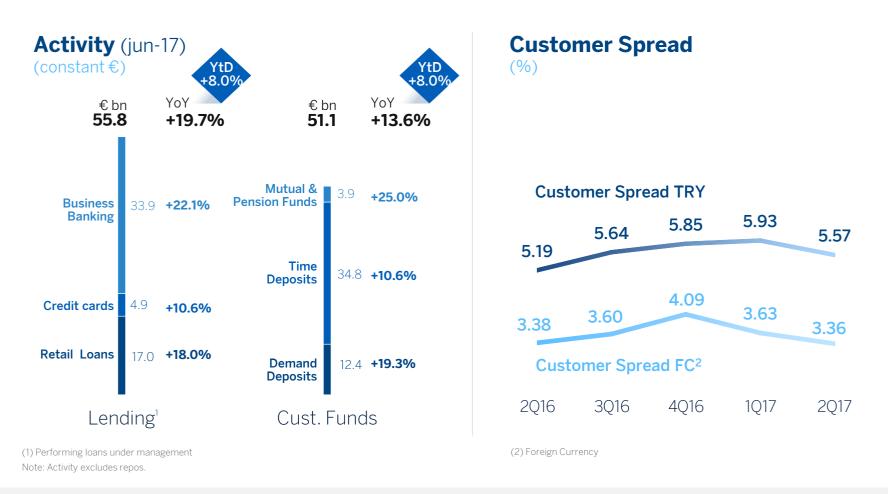
## **Turkey – Profit & Loss**

		Change (%)			Change (%)
<b>Turkey</b> (constant €m)	2Q17	2Q17 vs 2Q16	2Q17 vs 1Q17	1H17	1H17 vs 1H16
Net Interest Income	800	16.0	-1.5	1,611	21.3
Net Fees and Commissions	181	3.0	5.6	352	8.4
Net Trading Income	24	-75.2	n.s.	9	-91.6
Other Income & Expenses	18	17.2	101.5	26	12.3
Gross Income	1,022	4.6	4.7	1,998	12.1
Operating Expenses	-379	11.3	-2.4	-768	11.4
Operating Income	643	1.0	9.3	1,230	12.6
Impairment on Financial Assets (net)	-118	-20.9	-2.3	-239	-4.2
Provisions (net) and other gains (losses)	2	-76.7	-87.7	18	n.s.
Income Before Tax	527	6.3	9.0	1,010	19.5
Income Tax	-94	-0.8	-11.1	-201	19.7
Non-controlling Interest	-218	-9.7	0.5	-436	6.4
Net Attributable Profit	214	34.9	34.0	374	39.3
<b>Net Attributable Profit change</b> (ex 9,95% additional stake in Garanti)		7.1	14.3		18.8

- Strong core revenue growth, thanks to higher lending activity
- NTI impacted by VISA disposal in 2Q16 (86€m)
- Outstanding bottom-line growth

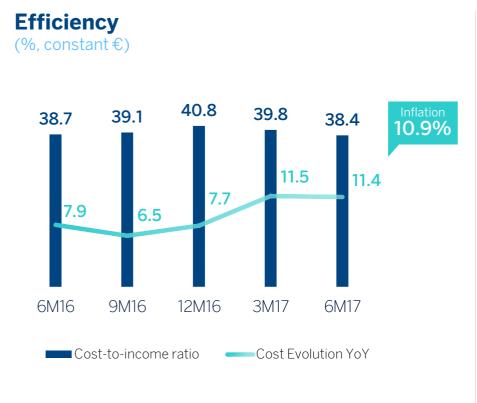
#### Growth and resilience

## **Turkey – Activity & Spreads**

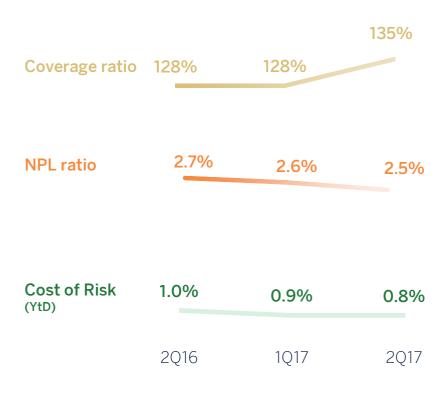


- High activity growth in TRY supported by the Credit Guarantee Fund
- Improving funding mix
- Pressure on customer spreads due to higher interest rates

## **Turkey - Key Ratios**



#### **Risk Indicators**



- Cost growth in line with inflation improving efficiency.
- CoR evolution better than expected

## South America – Profit & Loss

		Change (%)			Change $(\%)$
<b>South America</b> (constant €m)	2Q17	2Q17 vs 2Q16	2Q17 vs 1Q17	1H17	1H17 vs 1H16
Net Interest Income	829	12.8	5.1	1,617	10.3
Net Fees and Commissions	179	10.9	3.6	352	15.3
Net Trading Income	134	1.5	18.3	247	-6.0
Other Income & Expenses	28	n.s.	253.1	36	393.9
Gross Income	1,169	13.8	8.0	2,252	10.3
Operating Expenses	-522	12.4	0.7	-1,041	11.4
Operating Income	647	14.9	14.8	1,211	9.4
Impairment on Financial Assets (net)	-193	65.9	6.0	-375	46.6
Provisions (net) and other gains (losses)	-29	5.3	65.5	-46	3.7
Income Before Tax	425	1.3	16.7	790	-2.1
Income Tax	-122	-1.8	13.9	-229	-4.5
Non-controlling Interest	-81	4.4	9.3	-156	4.3
Net Attributable Profit	222	2.1	21.5	404	-3.0

- Good growth in core revenues (NII and Fees)
- Cost growing with inflation
- Higher impairments, in line with expectations, due to the macro environment
- Improving trends vs previous quarter, mainly explained by Argentina

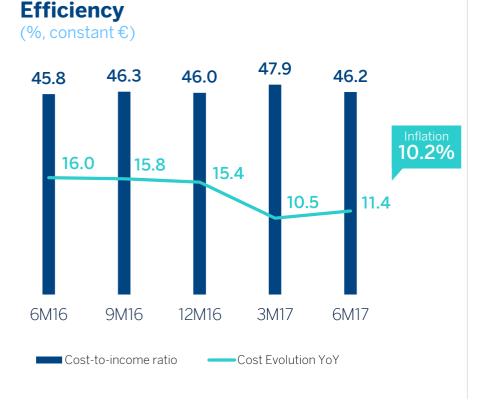
#### Price and OpEx management offsetting lower loan growth rate

#### South America – Activity & Spreads

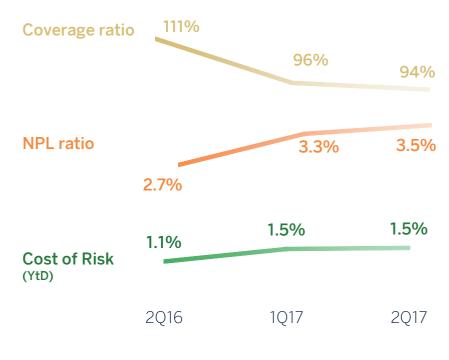


- Moderate loan growth, as macro recovers at a slower pace than previously expected
- Widening customer spread mainly due to decrease in the cost of deposits

## **South America – Key Ratios**



#### **Risk Indicators**



- Positive jaws excluding Argentina
- Deterioration in NPLs mainly in Colombia and Peru due to macro environment, as expected
- Cost of risk to remain around current levels

## 2Q17 Key Takeaways

#### 1. Excellent 1H results, solid trends strengthened

- Growth in core revenues
- Costs control
- Low cost of risk
- Solid capital generation

2. Delivering on our transformation: Best mobile app in the world

3. Creating value for the shareholder

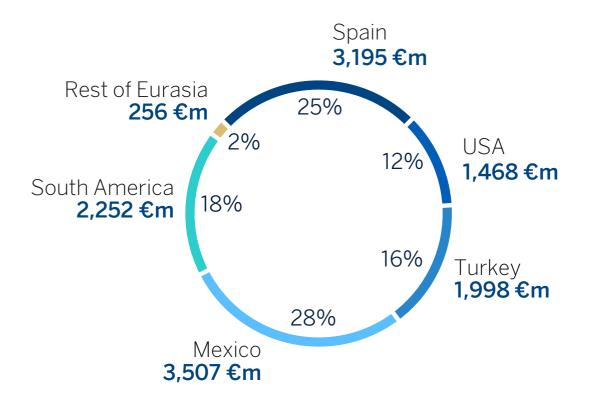




## Annex

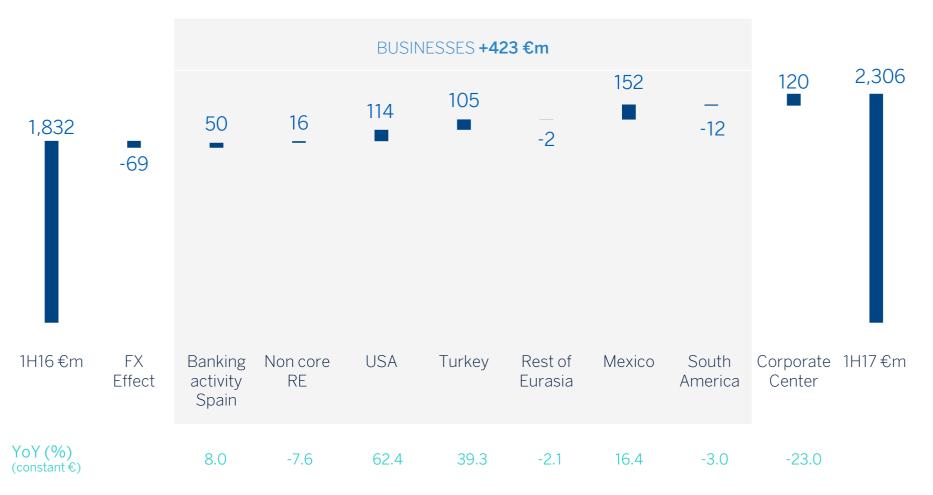
#### **Gross Income - Breakdown**

#### 6M17



## **Group – Net Attributable Profit**

#### (€m)



## **Total Spain – Profit & Loss**

		Change (%)			
<b>Total Spain</b> (€m)	2Q17	2Q17 vs 2Q16	2Q17 vs 1Q17	1H17	1H17 vs 1H16
Net Interest Income	951	-4.7	0.7	1,896	-4.4
Net Fees and Commissions	401	7.3	4.4	785	3.0
Net Trading Income	94	-70.1	-58.3	318	-18.4
Other Income & Expenses	94	163.4	-8.2	196	23.7
Gross Income	1,539	-10.5	-7.0	3,195	-3.0
Operating Expenses	-881	-5.5	-0.5	-1,767	-4.8
Operating Income	658	-16.5	-14.5	1,428	-0.7
Impairment on Financial Assets (net)	-222	-23.0	31.3	-392	-34.0
Provisions (net) and other gains (losses)	-121	27.3	-43.4	-335	44.1
Income Before Tax	315	-22.1	-18.5	701	14.7
Income Tax	-103	-14.1	-13.7	-222	13.2
Net Attributable Profit	213	-25.0	-20.1	479	15.8

## Non Core Real Estate - Profit & Loss

		Change (%)			Change (%)
<b>Non Core Real Estate</b> (€m)	2Q17	2Q17 vs 2Q16	2Q17 vs 1Q17	1H17	1H17 vs 1H16
Net Interest Income	22	40.3	129.1	31	-24.7
Net Fees and Commissions	0	-70.0	-79.5	2	-1.1
Net Trading Income	0	n.s.	n.s.	0	n.s.
Other Income & Expenses	-7	-58.9	-77.6	-40	21.1
Gross Income	15	n.s.	n.s.	-6	n.s.
Operating Expenses	-27	-21.7	-8.9	-57	-13.8
Operating Income	-12	-65.3	-75.7	-64	13.9
Impairment on Financial Assets (net)	-85	124.3	n.s.	-89	5.3
Provisions (net) and other gains (losses)	-2	-96.2	-97.2	-88	-39.5
Income Before Tax	-100	-28.0	-29.1	-241	-15.8
Income Tax	17	-63.3	-49.1	49	-38.2
Net Attributable Profit	-82	-12.1	-24.5	-191	-7.6

## **Rest of Eurasia - Profit & Loss**

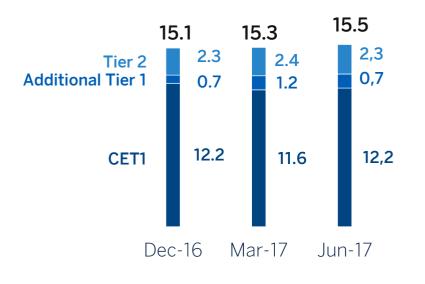
		Change (%)			Change (%)
<b>Rest of Eurasia</b> (€m)	2Q17	2Q17 vs 2Q16	2Q17 vs 1Q17	1H17	1H17 vs 1H16
Net Interest Income	49	11.0	8.4	95	10.7
Net Fees and Commissions	41	-14.4	2.3	82	-9.5
Net Trading Income	31	-10.6	-35.0	80	33.9
Other Income & Expenses	-1	n.s.	n.s.	0	n.s.
Gross Income	121	-28.2	-10.2	256	-7.9
Operating Expenses	-74	-11.3	-6.4	-154	-8.6
Operating Income	47	-45.0	-15.5	102	-6.9
Impairment on Financial Assets (net)	2	n.s.	-75.8	9	n.s.
Provisions (net) and other gains (losses)	-2	n.s.	-55.5	-7	n.s.
Income Before Tax	46	-40.1	-20.0	104	1.7
Income Tax	-13	-31.9	-30.4	-31	12.1
Net Attributable Profit	34	-42.7	-15.1	73	-2.1

#### **Corporate Centre - Profit & Loss**

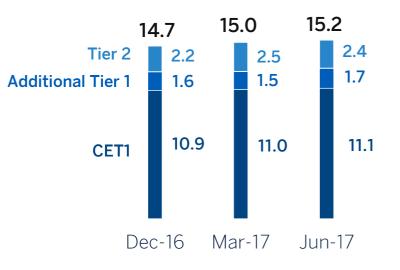
		Change	e (%)	Change (%)	
<b>Corporate Center</b> (€m)	2Q17	2Q17 vs 2Q16	2Q17 vs 1Q17	1H17	1H17 vs 1H16
Net Interest Income	-80	-27.4	-26.8	-190	-22.3
Net Fees and Commissions	-43	-4.1	771.0	-47	-14.1
Net Trading Income	30	-67.5	-85.8	244	172.0
Other Income & Expenses	62	-42.3	n.s.	36	-53.3
Gross Income	-30	n.s.	n.s.	42	n.s.
Operating Expenses	-230	2.4	10.2	-439	-2.1
Operating Income	-260	45.8	90.1	-397	-31.7
mpairment on Financial Assets (net)	-1	-94.8	n.s.	-1	-97.5
Provisions (net) and other gains (losses)	-41	-35.3	406.8	-49	-40.0
Income Before Tax	-302	13.1	109.6	-447	-35.2
Income Tax	39	-0.5	81.2	61	-64.4
Net Attributable Profit	-279	21.0	129.4	-401	-23.0

#### **Capital Base**

# **Evolution of phased-in capital ratios** (%)



# **Evolution of fully-loaded capital ratios** (%)



#### **Risk-Weighted Assets by Business Area**

	Ph	ased-in RWA	
Breakdown by business area and main countries (€m)	Dec-16	Mar-17	Jun-17
Banking activity in Spain	113,194	110,862	107,754
Non core Real Estate Activity	10,870	10,776	10,298
United States	65,492	64,847	60,653
Turkey	70,337	70,408	67,270
Mexico	47,863	50,244	48,547
South America	57,443	58,086	53,755
Argentina	8,717	9,250	8,785
Chile	14,300	14,476	13,417
Colombia	12,185	13,296	11,805
Peru	17,400	16,753	15,536
Venezuela	1,360	924	978
Rest of South America	3,480	3,387	3,235
Rest of Eurasia	15,637	14,413	14,144
Corporate Center	8,115	10,038	10,654
BBVA Group	388,951	389,674	373,075

## Shareholder's Return: TBV per Share and Dividends

TBV per Share & Remuneration Shareholder (€ per Share)



## **ALCO Porfolio**

# ALCO Portfolio breakdown by region (€ bn)



(1) Figures excludes SAREB bonds (€5.2bn for dec-16, mar-17 and jun-17)

#### **Customer Spreads**

#### Average (€)

	2Q16	3Q16	4Q16	1Q17	2Q17
Spain	1.76%	1.84%	1.82%	1.83%	1.83%
Yield on Loans	2.12%	2.13%	2.10%	2.03%	2.01%
Cost of Deposits	-0.36%	-0.29%	-0.28%	-0.20%	-0.19%
USA	3.26%	3.31%	3.37%	3.57%	3.81%
Yield on Loans	3.66%	3.70%	3.75%	3.92%	4.12%
Cost of Deposits	-0.40%	-0.39%	-0.38%	-0.36%	-0.31%
Mexico	10.36%	10.38%	10.62%	10.82%	10.86%
Yield on Loans	11.36%	11.49%	11.83%	12.10%	12.30%
Cost of Deposits	-1.00%	-1.11%	-1.21%	-1.28%	-1.45%
South America	6.28%	6.13%	6.33%	6.53%	6.64%
Yield on Loans	10.29%	10.10%	9.95%	10.04%	10.01%
Cost of Deposits	-4.00%	-3.97%	-3.62%	-3.51%	-3.37%
Argentina	15.81%	15.59%	16.43%	15.84%	14.78%
Yield on Loans	26.54%	24.54%	22.71%	21.29%	20.03%
Cost of Deposits	-10.73%	-8.96%	-6.28%	-5.46%	-5.24%

	2Q16	3Q16	4Q16	1Q17	2Q17
Chile	3.90%	3.61%	3.54%	3.69%	4.11%
Yield on Loans	7.19%	6.60%	6.37%	6.36%	6.66%
Cost of Deposits	-3.28%	-2.98%	-2.83%	-2.66%	-2.55%
Colombia	5.29%	5.00%	5.33%	5.94%	6.08%
Yield on Loans	10.96%	11.16%	11.29%	11.76%	11.51%
Cost of Deposits	-5.67%	-6.15%	-5.96%	-5.82%	-5.43%
Peru	7.37%	7.17%	7.13%	6.98%	6.98%
Yield on Loans	8.48%	8.50%	8.43%	8.34%	8.44%
Cost of Deposits	-1.11%	-1.33%	-1.30%	-1.36%	-1.46%
Venezuela	25.46%	24.57%	27.13%	28.72%	30.90%
Yield on Loans	28.16%	27.42%	29.19%	30.28%	32.27%
Cost of Deposits	-2.71%	-2.85%	-2.06%	-1.55%	-1.38%
Turkey TRY	5.19%	5.64%	5.85%	5.93%	5.57%
Yield on Loans	13.19%	13.13%	13.21%	13.39%	13.63%
Cost of Deposits	-8.01%	-7.49%	-7.36%	-7.46%	-8.06%
Turkey FC <sup>1</sup>	3.38%	3.60%	4.09%	3.63%	3.36%
Yield on Loans	4.87%	5.05%	5.77%	5.21%	4.95%
Cost of Deposits	-1.49%	-1.45%	-1.68%	-1.59%	-1.59%



**BBVA** Creating Opportunities

# **2Q17 Results**

July, 27<sup>th</sup> 2017



