

Conversion to IFRS

(International Financial Reporting Standards)

Analyst and Investor briefing

21st February 2005

DISCLAIMER

- The information in this presentation has been prepared by BBVA on the basis of information available to this company. Its purpose is to reflect the conversion of the BBVA group's equity and income statement at 31-Dec-04 to the IFRS (international financial reporting standards). This information has been prepared in accordance with the standards known at the present time and does not entail a complete adaptation to such standards or an exhaustive examination of the details behind the group's operations. Neither does it consider all the accounting criteria that will finally apply in accordance with standards that might be issued in the future. Therefore the results expressed here may be modified in the future.
- The impacts shown include the effects of taxation where applicable.
- Likewise the accounting standards contained in Circular 4/2002 of the Bank of Spain have been taken into consideration insofar as they constitute an adaptation to the new accounting scheme presented by the IFRS.
- The figures presented have not been audited and their content has not been checked by the company's external auditors or other related supervisory bodies. They are therefore only an approximate estimate and summary of the information available at the time of this presentation and they may be modified in the future.
- The figures herein contained have been prepared purely for guidance purposes and do not constitute any form of commitment by BBVA in regard to earnings.
- The information contained in this communication shall not be considered as final by those persons who have knowledge hereof because it is subject to change and modification.

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Main impacts of IFRS

- Goodwill
- Securities portfolio / equity method consolidation
- Provisions for loan portfolio
- Fee income
- Pensions
- Insurance
- Derivatives

Goodwill: accounting criteria

- Amortisation on straight-line basis (max. 20 yrs)
- Test for impairment: unspecified methodology
- Denominated in euros
- Deducted from Core Capital

- Goodwill is not amortised based on useful life
- Provisions for impairment: specific methodology applied at least annually
- Denominated in local currency (with possibility of carrying goodwill prior to 01-Jan-04 in euros)
- Deducted from Core Capital

Goodwill: accounting criteria

- Goodwill is the difference between the price paid and the value of the corresponding amount of shareholders' funds, with possible adjustments to assets
- Further purchases of shares in companies under effective control generate goodwill

- Goodwill is the difference between the price paid and the net fair value of assets, liabilities and intangible assets. Identification of unrecognised intangible assets (amortisable or not)
- Further purchases of shares in companies under effective control are considered "capital transactions" (Phase II of Business Combinations)

Goodwill: impacts on BBVA

- Goodwill has been recalculated at the time of the initial acquisition in local currency.
- Impairment test analysis carried through (*)

Impacts

On shareholders' funds

On core capital

On profits

Reduction due to exchange rates and write-off of goodwill on acquisition of further interests, net of tax.

Positive: goodwill is deducted from core capital, but under IAS it does so net of tax.

- · Positive: no amortisation.
- Lower probability of future provisions due to impairment

^(*) The 2004 goodwill writedown related to BNL will be maintained under IAS

Securities: accounting criteria

- Equities, associated companies: equity method based on significant influence (assumed when >20% or >3% of quoted companies)
- Other equities and fixed-income: latent capital gains are not recognised. Losses on equities are charged to income statement whilst fixed-income losses charged to "Other assets", deducting from regulatory capital (for purposes of regulatory capital calculation)
- Trading portfolio: Fair value. Booked to the income statement

- Equities, associated companies: equity method, also with significant influence assumed only if >20% for all holdings (whether quoted or not).
- Equities and fixed-income available for sale: latent capital gains and losses (net of tax) are recognised as reserves, although for calculation of regulatory capital, they are considered Tier II
- Trading portfolio: Fair value to the income statement

Securities portfolio: impact on BBVA

- Criteria for using equity method for holdings: >20% stake or shareholder agreement >20% and significant influence
- All significant holdings have been classified as Available for Sale except BNL (consolidated under equity method as a shareholder pact is in place)
- Recorded at historic cost (meaning goodwill is eliminated and cumulative historic results via equity method are charged to reserves)
- The ALCO portfolios are mainly classified as AFS.

Impacts

On shareholders' funds

On core capital

On profits

- Increase due to latent capital gains net of tax on portfolio classified as AFS
- Reduction due to cancellation of equity accounted earnings
- Net: positive

- Positive: elimination of goodwill by reclassifying holdings to AFS.
- Higher reserves for latent capital gains has a neutral effect (Tier II is higher)
- Negative: lower contribution from equityaccounted companies
- Positive: Higher profits on divestments (generally historic costs < book value) and no amort. of goodwill

Securities Portfolio Available for Sale: Latent Capital Gains

Million Euros at

| t 31-12-04 | Previous Criterion | New Criterion | Tax impact | Credit to reserves (1) |
|----------------------------|-----------------------|------------------|---------------|------------------------|
| Equities portfolio AFS | 1,732 | 2,191 | -625 | 1,566 |
| Fixed income portfolio AFS | 447 | 447 | -148 | 299 |
| TOTAL | 2,179 | 2,638 | -773 | 1,865 |

(1) Credited to reserves net of tax

D 459

Total capital gains on quoted equities at 31/12/04



€ 2,693 M

Loan loss provisions: accounting criteria

- Categories of portfolio provisions:
 - •Generic: between 0% and 1%
 - ■Statistical: between 0% and 1.5%. Capped at 3x coefficient over stock
 - Country risk
 - Specific: coverage as per calendar after 3 months in arrears
 - Subjective NPLs: case-by-case analysis
 - ■The Americas: local criteria only when stricter than Spanish standard. High level of specific provisions imply statistical provisions were not charged
- Categories of portfolio provisions:
 - ■Generic: coverage of inherent losses. Between 0% and 2.5% capped at 1.25x coefficient over stock. Moving towards internal risk models (Basle II)
 - Country risk: no significant changes
 - •Specific: generally no significant changes: coverage as per calendar from first moment of arrears
 - Subjective NPLs: analysis of impairment based on calculation of present value of flows
 - ■The Americas: generic ratios to be adjusted to local experience: towards internal models. Maintain local criteria when stricter

Loan loss provisions: impact on BBVA

- ■Generic provision at 31-Dec-04 reached maximum level (1.25% a)
- On domestic portfolios:
 - Generic: no initial impact on reserves. At 31-Dec-04 provisions in excess of cap must be credited to 2004 earnings
 - Specific and country risk: no significant effect
- On portfolios in the Americas:
 - Internal models for portfolios with higher risk and generic for the rest: deficit in initial coverage charged to reserves and higher requirements in 2004 (due to increase in lending) charged to earnings.

Impacts

On shareholders' funds

Negative: to cover initial deficit in The Americas

On core capital

Negative: due to initial deficit in The Americas

On profits

- No significant effect in 2004: releases to income statement for the domestic portfolio offset charges in The Americas
- Future: positive effect

Arrangement fees: accounting criteria

 Arrangement fees (set-up and study) booked at onset, as well as commissions paid for new business: credited / debited to income when received / incurred

- Arrangement fees (set-up and study) charged at onset and commissions paid for operations: accrued over time and credited / debited to income over lifetime of operation
- Cost offsetting: up to 0.4% of principal (capped at €400 per transaction) credited to income under Other Operating Expenses. This amount is deducted from arrangement fees accrued)

Arrangement fees: impact on BBVA

- Income credited to results in previous years for transactions outstanding at 31-Dec-03 has been calculated and an accrual account has been set up against shareholders' funds.
- The income statement for 2004 has been amended according to the new criteria

Impacts

On shareholders' funds

On core capital

On profits

Negative: due to amount credited to previous income for outstanding transactions (set-up of accrual account)

Negative: due to initial charge against reserves

- Negative for NII. Positive for fee income (due to those paid) and for expenses
- Overall negative effect on operating profit.

Pensions: internal funds

- Actuarial hypotheses are those published by the DGSFP (Pension and Insurance regulator):
 - √Life expectancy tables (less than 20 yrs of records)
 - ✓Interest rate set at 4%
 - ✓ Rotation not used
- "Corridor" concept does not exist
- Unbiased and consistent assumptions
- Market rate corresponding to high-quality assets.
- Actuarial differences arising during the period can be deferred: "corridor" concept:
 - √ Up to 10% of the liability and
 - ✓ Deviation booked at a minimum of 1/5

Surrent criteria

Pensions: externalisation and deficit

- Externalisation in accordance with Act 1588/1999 taken off balance sheet generating a deficit due to use of new assumptions. This is amortised as per a calendar approved by the regulator
- The deficit does not reduce shareholders' funds or core capital

- All defined-benefit schemes return on balance sheet (if the company still retain any additional payment obligation)
- The assets (at fair value) in the schemes offset the liability: if the asset ensures all the flows it can be equaled to the value of the liability (Plan Asset)
- The actuarial assumptions are based on applicable Spanish legislation
- According to the law on externalisation, risks insured with group subsidiaries are considered internal funds in the consolidated accounts, and assessed as such. Earmarked assets are valued independently as per their type (No Plan Asset)
- The corridor focus is also applicable (based on actuarial differences arising from the liability net of the scheme's assets)

Pensions: impact on BBVA

- All actuarial hypotheses have been revised for all existing commitments. Latest available tables are used.
- The deficit on externalised funds has been settled
- Earlier impacts have been charged (net of tax) against shareholders' funds at the initial time.
- Corridor impact: not significant

Impacts

On shareholders' funds

On core capital

On profits

Negative: due to write-off of initial deficit

Negative: due to write-off of initial deficit

- Positive: no charge for deficit as per calendar
- Negative: obligations due / new tables

Insurance: accounting criteria

 Consolidation under equity method even when fully owned (different activity)

- Consolidation: global integration
 - Results of the insurance business: on ordinary revenues
- Aligning the insurers' income statement with the new criteria
- Provisions for stabilisation or catastrophes are not allowed
- The DGSFP has issued guidelines for the application of IFRS4 to facilitate implementation

Insurance: impact on BBVA

- Externalised and immunised policies: DGS (insurance regulator) criteria are followed. Assets and liabilities are offset
- Non significant positive impact on reserves for capital gains on assets not offset against liabilities (commitments)
- Consolidation by global integration and no impact on bottom line (although impacts on some items of income statement)

On shareholders' funds On core capital On profits Not significant Not significant Impact on income statement lines due to global integration (vs. equity method) No effect on attributable net profit

Derivatives: accounting criteria

- Instruments traded on organised markets with daily settlement: MTM to profits
- OTC instruments: losses are charged to earnings and gains are not recognised (neither in earnings nor as higher reserves)
- Hedge derivatives: to be classified as hedges at the outset, effectiveness needs to be tested
- Hedging records: the derivative accounting entry is symmetrical with the balance sheet item covered

- All types of derivatives: fair value to results
- Hedging operations: stricter requirements for documentation and tracking effectiveness
- Hedging of fair value (the most frequent): changes in the fair value of assets resulting from the risk hedged are booked to results

Derivatives: impact on BBVA

- Effectiveness of hedge is tested and majority proven to be valid
- An inventory was made of latent capital gains on OTC derivatives at the initial date (net of tax)
- Impact on earnings due to changes in latent capital gains/losses during the year
- Full application of IFRS 39 from the outset

Impacts

On shareholders' funds

Positive: due to latent capital gains in the year

On core capital

Positive: due to latent capital gains in the year

On profits

- Negative: due to the elimination of initial capital gains realised in 2004
- Positive: due to increase in latent gains in 2004

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Summary of impacts on shareholders' funds (net of tax) and attrib. net profit in 2004

| Millions of euros | | Shareholders' | Core | Attrib. net |
|-------------------|-------------|---------------|---------|-------------|
| | | funds | Capital | profit (*) |
| Goodwill | (net) | -2,990 | 801 | 355 |
| Securities | s portfolio | 1,642 (1) | 527 | -109 |
| Prov. for | NPLs | -301 | -301 | 28 |
| Arrangem | nent fees | -216 | -216 | -45 |
| Pensions | | -885 | -885 | -19 |
| Insurance | ò | 10 | -23 | 1 |
| Derivative | es | 56 | 56 | -87 |
| Other imp | pacts | -221 | -67 | - 4 |
| TOTAL | | -2,905 | -108 | 120 |

^(*) Slide 31 details of these adjustments and their classification in the income statement

^{(1) 1,642}M = Difference between latent capital gains (1,865M) and equity method income adjustment

... leading to the following situation at 31-Dec-04

| Million | ns of euros | Shareholders' funds | Goodwill | Shareholders' funds net of goodwill |
|---------|----------------|---------------------|----------|--|
| | Situation 4/91 | 15,575 | 5,229 | 10,346 |
| | Impacts | -2,905 | -4,458 | 1,553 |
| | New Situation | 12,670 | 771 | 11,899 |

| | Core Capital | Attrib. net profit |
|----------------|--------------|--------------------|
| Situation 4/91 | 10,910 | 2,802 |
| Impacts | -108 | 120 |
| New Situation | 10,802 | 2,922 |

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Reclassification of items on income statement (no impact on attrib net profit or shareholders' funds)

Reclasifications

(no impact on attrib net profit or shareholders' funds)

- Cost of preference shares (under NII)
- Income on Group transactions from equity holdings reclassified as AFS (under trading income)
- Fobaproa bonds: Effective rate applied. (Loss sharing provisions: formerly, under provisions; now, under NII.
- Software depreciation: formerly, general expenses; now, depreciation (BoE Circular 4/2004)

Changes in the consolidation method and in the income statement

Changes in the consolidation method

- From equity method to global integration: Insurance and real estate companies
- From proportional method to equity method: Corporación IBV

Changes in the income statement

- Equity consolidation (under Ordinary revenues)
- Results of the Insurance activity (under Ordinary revenues)
- Results of the real estate activity (under Operating profit)

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2004 income statement up to operating profit

| Million Euros YEAR 2004 | 4/91 | Adjust- ments | IAS | New criteria | Reclassifi- cations | Consolida- tion method |
|-----------------------------------|--------|------------------|--------|-----------------|------------------------|---------------------------|
| DIVIDENDS | 704 | -259 | 445 | 0 | 0 | -259 |
| CORE NET INTEREST INCOME | 6,366 | -462 | 5,904 | -163 | -295 | -4 |
| NET INTEREST INCOME | 7,069 | -721 | 6,349 | -163 | -295 | -263 |
| EQUITY METHOD | 0 | 103 | 103 | -4 | 0 | 107 |
| NET FEE INCOME | 3,379 | 33 | 3,412 | 33 | 0 | 0 |
| INSURANCE BUSINESS | 0 | 409 | 409 | 0 | 0 | 409 |
| CORE REVENUES | 10,449 | -176 | 10,273 | -134 | -295 | 253 |
| NET TRADING INCOME | 605 | 124 | 729 | -74 | 198 | 0 |
| ORDINARY REVENUES | 11,054 | -51 | 11,002 | -208 | - 97 | 254 |
| GENERAL ADMINISTRATIVE EXPENSES | -4,963 | 2 | -4,961 | -20 | 108 | -86 |
| DEPRECIATION AND AMORTIZATION | -453 | -94 | -547 | 19 | -108 | -5 |
| OTHER OPER. REVENUES AND EXPENSES | -197 | 179 | -18 | 84 | 0 | 95 |
| OPERATING PROFIT | 5,440 | 36 | 5,476 | -125 | - 97 | 258 |
| | | | | | | |

2004 income statement up to attrib. net profit

| Million Euros YEAR 2004 | 4/91 | Adjust- ments | IAS |
|----------------------------------|-------|------------------|-------|
| OPERATING PROFIT | 5,440 | 36 | 5,476 |
| NET INCOME EQUITY METHOD | 360 | -360 | 0 |
| AMORTIZATION OF GOODWILL | -582 | 389 | -193 |
| NET INCOME ON GROUP TRANSACTIONS | 592 | -298 | 294 |
| NET LOAN PROVISIONS | -931 | 171 | -760 |
| EXTRAORDINARY ITEMS | -730 | 15 | -715 |
| PRE-TAX PROFIT | 4,149 | -48 | 4,102 |
| CORPORATE INCOME TAX | -957 | -31 | -988 |
| NET PROFIT | 3,192 | -79 | 3,114 |
| MINORITY INTERESTS | -391 | 199 | -192 |
| ATTRIBUTABLE NET INCOME | 2,802 | 120 | 2,922 |
| | | | |

| New criteria | Reclassifi- cations | Consolida- tion method |
|-----------------|------------------------|---------------------------|
| -125 | -97 | 258 |
| -158 | 0 | -202 |
| 389 | 0 | 0 |
| -60 | -184 | -54 |
| 66 | 105 | 0 |
| 31 | -14 | -2 |
| 143 | -190 | -1 |
| -31 | 0 | 1 |
| 111 | -190 | 0 |
| 9 | 190 | 0 |
| 120 | 0 | 0 |
| | | |

Change of criteria

| Million Euros | | | | NE | W CRITER | IA | | | |
|-----------------------------------|-------|------------|-----------------------------|-----------------|----------|--------------|-----------|------------------|-------|
| YEAR 2004 | TOTAL | Go o dwill | Equity securities portfolio | NPL pro visions | Fees | P e ns io ns | Insurance | Derivati- ves | Other |
| DIVIDENDS | 0 | | | | | | | | |
| CORE NET INTEREST INCOME | -163 | | | | -186 | | | | 23 |
| NET INTEREST INCOME | -163 | 0 | 0 | 0 | -186 | 0 | 0 | 0 | 23 |
| EQUITY METHOD | -4 | | | | | | | | -4 |
| NET FEE INCOME | 33 | | | | 33 | | | | 0 |
| INSURANCE BUSINESS | 0 | | | | | | 0 | | 0 |
| CORE REVENUES | -134 | 0 | 0 | 0 | -153 | 0 | 0 | 0 | 19 |
| NET TRADING INCOME | -74 | | 49 | | | | | -123 | 0 |
| ORDINARY REVENUES | -208 | 0 | 49 | 0 | -153 | 0 | 0 | -123 | 19 |
| GENERAL ADMINISTRATIVE EXPENSES | -20 | 0 | 0 | 0 | 0 | -20 | 0 | 0 | 0 |
| DEPRECIATION AND AMORTIZATION | 19 | | | | | | | | 19 |
| OTHER OPER. REVENUES AND EXPENSES | 84 | | | | 84 | | | | 0 |
| OPERATING PROFIT | -125 | 0 | 49 | 0 | -69 | -20 | 0 | -123 | 38 |
| INCOME EQUITY METHOD | -315 | | -315 | | | | | | 0 |
| DIVIDENDS EQUITY METHOD | 157 | | 157 | | | | | | 0 |
| NET INCOME EQUITY METHOD | -158 | 0 | -158 | 0 | 0 | 0 | 0 | 0 | 0 |
| AMORTIZATION OF GOODWILL | 389 | 389 | | | | | | | 0 |
| NET INCOME ON GROUP TRANSACTIONS | -60 | | | | | | | | -60 |
| NET LOAN PROVISIONS | 66 | 0 | 0 | 66 | 0 | 0 | 0 | 0 | 0 |
| EXTRAORDINARY ITEMS | 31 | | | | | -8 | 2 | | 37 |
| PRE-TAX PROFIT | 143 | 389 | -109 | 66 | -69 | -28 | 2 | -123 | 15 |
| CORPORATE INCOME TAX | -31 | -34 | 0 | -38 | 24 | 9 | -1 | 36 | -28 |
| NET PROFIT | 111 | 355 | -109 | 28 | -45 | -19 | 1 | -87 | -13 |
| MINORITY INTERESTS | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 |
| ATTRIBUTABLE NET INCOME | 120 | 355 | -109 | 28 | -45 | -19 | 1 | -87 | -4 |

Reclassifications

| Ilion Euros | RECLASIFICATIONS | | | | | |
|---|------------------|---------------------------|-----------------------------|------------------------------|-----------------|--|
| YEAR 2004 | TOTAL | Cost of preference shares | Income Group transac. | S o ftware amo rtizatio n | Loss Sharing | |
| DIVIDENDS | 0 | | | | | |
| CORE NET INTEREST INCOME | -295 | -190 | | | -105 | |
| NET INTEREST INCOME | -295 | -190 | 0 | 0 | -105 | |
| EQUITY METHOD | 0 | | | | | |
| NET FEE INCOME | 0 | | | | | |
| INSURANCE BUSINESS | 0 | | | | | |
| CORE REVENUES | -295 | -190 | 0 | 0 | -105 | |
| NET TRADING INCOME | 198 | | 198 | | | |
| ORDINARY REVENUES | -97 | -190 | 198 | 0 | -105 | |
| GENERAL ADMINISTRATIVE EXPENSES | 0 | 0 | 0 | 108 | 0 | |
| DEPRECIATION AND AMORTIZATION | 0 | | | -108 | | |
| OTHER OPER. REVENUES AND EXPENSES OPERATING PROFIT | - 97 | -190 | 198 | 0 | -105 | |
| | | - 190 | 198 | U | - 105 | |
| INCOME EQUITY METHOD DIVIDENDS EQUITY METHOD | 0 | | | | | |
| NET INCOME EQUITY METHOD | 0 | 0 | 0 | 0 | 0 | |
| AMORTIZATION OF GOODWILL | 0 | Ü | Ü | | | |
| NET INCOME ON GROUP TRANSACTIONS | -184 | | -184 | | | |
| NET LOAN PROVISIONS | 105 | 0 | - 104 | 0 | 105 | |
| EXTRAORDINARY ITEMS | -14 | U | -14 | | 105 | |
| | | 100 | | 0 | 0 | |
| PRE-TAX PROFIT | -190 | -190 | 0 | 0 | 0 | |
| CORPORATE INCOME TAX | 0 | | | | | |
| NET PROFIT | -190 | -190 | 0 | 0 | 0 | |
| MINORITY INTERESTS | 190 | 190 | | | | |
| ATTRIBUTABLE NET INCOME | 0 | 0 | 0 | 0 | 0 | |

Changes in consolidation method

| | CONSOLIDATION METHOD | | | | |
|---|----------------------|------------------------|----------------------|-----------|--|
| YEAR 2004 | TOTAL | Insurance companies | Real state companies | Other (*) | |
| DIVIDENDS | -259 | -162 | -79 | -18 | |
| CORE NET INTEREST INCOME | -4 | 0 | 0 | -4 | |
| NET INTEREST INCOME | -263 | -162 | -79 | -21 | |
| EQUITY METHOD | 107 | 0 | 0 | 107 | |
| NET FEE INCOME | 0 | 0 | 0 | 0 | |
| INSURANCE BUSINESS | 409 | 409 | 0 | 0 | |
| CORE REVENUES | 253 | 247 | -79 | 85 | |
| NET TRADING INCOME | 0 | 0 | 0 | 0 | |
| ORDINARY REVENUES | 254 | 247 | -79 | 86 | |
| GENERAL ADMINISTRATIVE EXPENSES | -86 | -87 | 0 | 1 | |
| DEPRECIATION AND AMORTIZATION | -5 | -5 - | 0 | 0 | |
| OTHER OPER. REVENUES AND EXPENSES | 95 | 7 | 88 | 0 | |
| OPERATING PROFIT | 258 | 162 | 9 | 87 | |
| INCOME EQUITY METHOD | -482 | -320 | -88 | -74 | |
| DIVIDENDS EQUITY METHOD NET INCOME EQUITY METHOD | 280 | 162 -158 | 79 -9 | 39 -35 | |
| | -202 | | | | |
| AMORTIZATION OF GOODWILL | 0 | 0 | 0 | 0 | |
| NET INCOME ON GROUP TRANSACTIONS | -54 | 0 | 0 | -54 | |
| NET LOAN PROVISIONS | 0 | 0 | 0 | 0 | |
| EXTRAORDINARY ITEMS | -2 | -4 | 0 | 2 | |
| PRE-TAX PROFIT | -1 | 0 | 0 | -1 | |
| CORPORATE INCOME TAX | 1 | 0 | 0 | 1 | |
| NET PROFIT | 0 | 0 | 0 | 0 | |
| MINORITY INTERESTS | 0 | 0 | 0 | 0 | |
| ATTRIBUTABLE NET INCOME | 0 | 0 | 0 | 0 | |

^(*) Basically Corporación IBV

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Capital ratios

| Da | ata at 31-12-04 | CORE CAPITAL | TIER I | TIER II |
|----|----------------------------|-----------------|--------|---------|
| | Balance 4/91 | 10,910 | 14,708 | 22,647 |
| | Capital ratio 4/91 | 6.0 % | 8.1% | 12.5% |
| | Balance new criteria | 10,802 | 14,600 | 24,097 |
| | Capital ratio new criteria | 6.0 % | 8.1% | 13.3% |

■ Stable CORE and TIER I

■ TIER II : Increases as a consequences of latent capital gains

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CONCLUSIONS 1

Treatment of goodwill

- Significantly reduces probability of future impairment and volatility of shareholders' funds

Treatment of industrial portfolio

- Lower earnings from companies carried by equity method but reserves increase due to higher potential capital gains.
- Industrial portfolio strategy remains unchanged

Treatment of NPL provisions

- Generic provisions at maximum levels
- Through-cycle provisioning methodology (not applied by other European banking systems) ensures greater coverage and stability of future provision levels

. Treatment of Pension Funds

- Conservative criteria applied when hypotheses updated
- Defined contribution versus defined benefit
- Pension deficits fully funded

CONCLUSIONS 2



Level of 2004 operating profit sustained



Impact on 2004 attributable net profit is slightly positive (up 4%)



Impact on balance-sheet items:

- . Pension deficits fully funded
- . Generic provisions at maximum levels
- . Higher latent capital gains
- . Goodwill lower



Core capital and Tier I remain the same

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